

Acumens Service Job Management – Functional Preview.



Versions:

Dynamics BC25

Prepared & developed by

SBC Dynamics ERP

Document History

Revision History:

VERSION	DATE	SECTIONS REVISED	DESCRIPTION
1.0	02-26-2024		Document Prepared
1.0	02-27-2024		Document Revised
2.0	05-02-2024	Add planned maintenance,	Document Revised
3.0	05-03-2024	Add ASM Time Sheet	Document Revised
4.0	05-07-2024	Add service WIP	Document Revised
5.0	08-30-2024		Document Updated.
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1 Overview

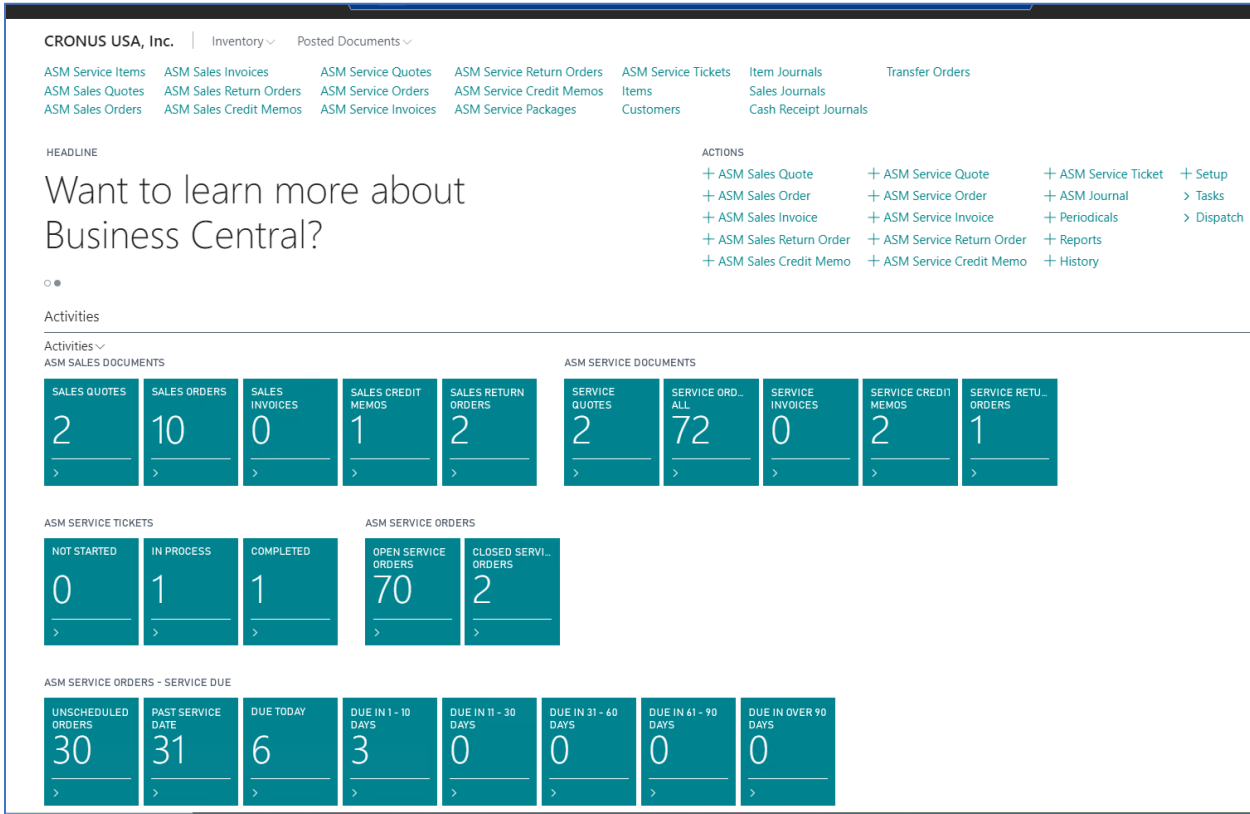
This functional document has been developed to enable you to perform the following actions:

- ✓ Role Centers & User Profiles.
 - This is the entry point and home page for Acumens eService Management with Business Central and is assigned to a user profile.
- ✓ ASM Service Items.
 - Setup Serialized items that are Serviced.
 - You can set up warranty Discounts for each service item.
 - Can be assigned a service package.
- ✓ ASM Setups.
 - Setup Service prices.
 - Setup Service stations, Setup faulty codes and repair codes.
- ✓ ASM Sales documents.
 - Generate Sales Quotes to share with the customer for approval.
 - Sell service items.
- ✓ Timesheets.
- ✓ ASM Service WIP
- ✓ Planned maintenance scheduling.
- ✓ ASM Service documents.
 - Prepare Service Estimates for Customer approval.
 - Create a service Order for the service of the item.
 - Create Service tickets.
 - Post Service consumption and usage.
 - Perform Service Billing.
- ✓ Equipment Inspection and Testing.
- ✓ Service Requests.
- ✓ Service Parts for Equipment.
- ✓ Van Inventory.
- ✓ ASM Dispatch and Scheduling.
 - You can Schedule Service orders.
 - Assign tickets to employees at the service stations.
- ✓ ASM Custom Document Templates.

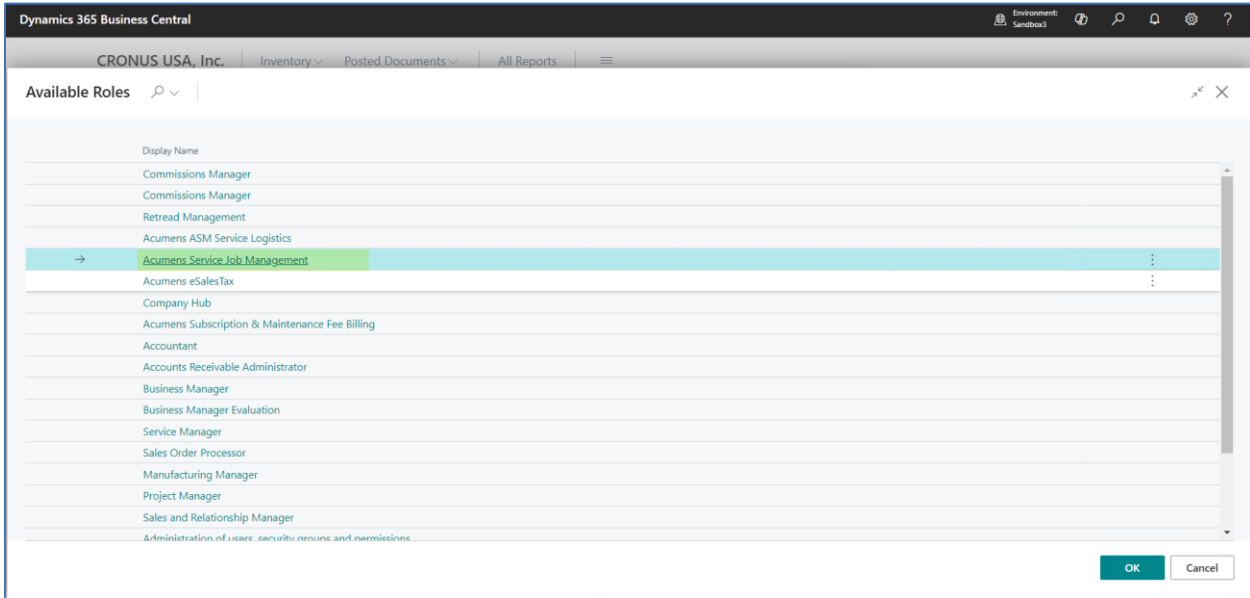
- Allows you to set up default report templates for the App.
- This has a separate report selection setup for the app reports so you can have a different setup for standard order processing.
- Comes with default email body templates.

2 Role Centers & User Profiles

The values on Cues are displayed based on the Assigned ASM role. For example, Admin will access everything within the system, Sales Team Manager will access activities for all the salespeople assigned to him/her while the salesperson will access his/her own activities only etc.



Assigning a profile to a user.



3 ASM Service Items.

ASM Service items are items to service.

business Central

←

ASM SERVICE ITEM CARD

+

✓ SAVED

ASMSI031 · ASMSI002_S

Navigate

Item

Acumens eServices

Show Attached

Actions

Navigate

Report

Fewer options

General

No. ASMSI031 ...

Serial No. HP0000XX1 ...

Description ASMSI002_S

Status Installed ▾

Item No. ASMSI002_S ▾

Search Description ASMSI002_S

Item Description HP LaserJet Pro M283fdw Wireless Laser All-In...

Response Time (Hours)

Service Item Group Code COMPUTERS ▾

Priority Low ▾

Service Price Group Code SERVICE ▾

Preferred Resource

Variant Code ▾

Customer >

10000The Cannon Group PLCMr. Andy Teal

Shipping >

31772Mr. Andy Teal

Vendor >

Detail >

Acumens eServices

On Scheduled Maintenance ☒

WARRANTY

Associated Package C&S ▾

Warranty Starting Date (Labor) ... 3/1/2024

First Service Date

Warranty Ending Date (Labor) ... 3/31/2024

Service Period

Warranty Starting Date (Parts) ... 3/1/2024

Last Service Date 1/16/2024

Warranty Ending Date (Parts) ... 6/1/2024

Warranty % (Parts) 5

Warranty % (Labor) 10

8

3.1 Service Package.

A service package consists of maintenance activities, repair activities, consumables and parts bundled into a package. This can then be associated with the service item.

Business Central

←

ASM SERVICE ITEM CARD

✓ SAVED

ASMSI031 · ASMSI002_S

Navigate

Item

Acumens eServices

Show Attached

Actions

Navigate

Report

Fewer options

Service Tickets

Sales Unit Cost

Unit of Measure Code

Sales Unit Price

Installation Date

1/15/2024

Sales Date

Acumens eServices

On Scheduled Maintenance

Service Package

C&S

First Service Date

Warranty

Service Period

Warranty Starting Date (Labor)

3/1/2024

Last Service Date

1/16/2024

Warranty Ending Date (Labor)

3/31/2024

Warranty Starting Date (Parts)

3/1/2024

Warranty Ending Date (Parts)

6/1/2024

Business Central

←

ASM SERVICE PACKAGE

✓ SAVED

C&S · Computer and Servers

Show Attached

General

Package No

C&S

Billing Option

Chargeable

Description

Computer and Servers

ASM Service Package Subpage

Manage

TASK CODE	TASK DESCRIPTION	SEQUEN... NO	TYPE	NO	DESCRIPTION	QUANTITY	UNIT OF MEASURE CODE	CURREN CODE
T1	Diagnosis	5	Resource	CLEANING	Timothy Sneath	1	HOUR	
T7	CLEANING	3	Resource	ELECTRICAL	Mary A. Dempsey	1	HOUR	
T8	CLEANING	4	Item	80010	64 MB PC800 ECC	1	PCS	
T8	CLEANING	4	Resource	ELECTRICAL	Mary A. Dempsey	1	HOUR	
T8	CLEANING	4			Any Other Repair work as per d...	0		

9

3.2 Service Items Labels.

You can print service item labels with a barcode.

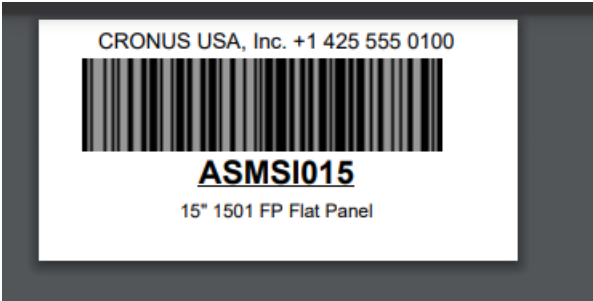
cs 365 Business Central

CRONUS USA, Inc. | Inventory | Posted Documents

ASM Service Items: All | Search | New | Delete | Process | Report | Acumens eServices | Show Attached | ...

Service Item Barcode Labels

NO. 1	DESCRIPTION	ITEM NO.	ITEM DESCRIPTION	SERIAL NO.	CUSTOMER NO.	SHIP-TO CODE	SEARCH DESCRIPTION...
ASMSI013	Pressure Pump	70064	Pressure Pump	KJ02938545	C00010		PRESSURE PU...
ASMSI015	15" 1501 FP Flat Panel	80101_S	15" 1501 FP Flat Panel		01445544		15" 1501 FP FL...



4 ASM Setups

There are several setups that are done in the system to ensure that you track manage the servicing of the items efficiently.

4.1 Acumens Service Job Setup.

Perform global setups that control the general operations of the app.

Acumens Service Job Setup

HOME | More options

General

Shipment on Invoice: ☐

Return Receipt on Credit Memo: ☒

Default Response Time (Hours): 0

Default Warranty Duration: 1M

Warranty Disc. % (Parts): 10.0

Warranty Disc. % (Labor): 10.0

Service Item Creation Default: Create Per Item

Generic Service Item No.:

Delete Service Item On Credit Me.: ☒

Schedule Tickets Per Sequence No.: Service Tasks

Update Quote/Order When Estima...: ☒

Service Job Journal Source Code: ASMJOB/JNL

Default Order Billing Option: Time & Material

Pricing Priority: Service Prices (Includes Campaign)

Response Period: 3D

Delete Orders Older Than: 6M

Default Availability Status: Available

WIP

Service Order No GL Option: NAV Jobs

WIP Posting Account Option: COGS Account

Document Locking

Document Locking Enabled: ☐

Allow User Multiple Edits: ☐

Planned Maintenance

Planned Maintenance Scheduling: Based on Calendar Year

Send From Email: Developer@SBCDynamicserp.com

Service Department E-mail: Bernard@SBCDynamicserp.com

Reports

Terms and conditions

Payment Remittance Information

Billing Texts

Number Series

4.2 ASM Service Price Groups.

You can set up specific prices for Items, Resource, and G/L Account Prices and assign to a service price group. This can then be assigned to a customer. You can also setup promotions and marketing campaigns.

ASM Service Price Groups

Environment: Sandbox3

ASM Resource Prices | ASM Item Prices | ASM G/L Account Prices

Code ↑	Description
→ OTHERS	Other Services
SERVICE	ASM Services

Dynamics 365 Business Central

Environment: Sandbox3

ASM Item Prices

✓ Saved

+ New Edit List Delete

Service Price Group ↑ ▼	Item No. ↑	Unit of Measure Code ↑	Currency Code ↑	Campaign ↑	Unit Price	Unit Cost Factor	Line Discount %	Description
→ SERVICE	1160	PCS		SERVICE	18.00	0.00	5.00	Tire
SERVICE	1700	PCS		SERVICE	18.00	0.00	5.00	Brake
SERVICE	70003	PCS			20.00	0.00	4.00	Rear Panel
SERVICE	70100	CAN			23.00	0.00	4.00	Paint, black
SERVICE	80204	PCS			30.00	0.00	5.00	Ultra 160/M SCSI Controller
SERVICE	80210	PCS			30.00	0.00	5.00	8x/4x/32x IDE CD Read-Write

4.3 Package prices.

Business Central

ASM SERVICE PACKAGE

✓ SAVED

ASM-SP-001 · Wheel balancing, alignment, and cash wash

Show Attached

General

Package No ASM-SP-001 Billing Option Chargeable

Description Wheel balancing, alignment, and cash wa

ASM Service Package Subpage Manage

TASK CODE	DESCRIPTION	QUANTITY	UNIT OF MEASURE CODE	CURRENCY CODE	UNIT PRICE	LINE DISCOUNT %	CH...
T5	Electrical Diagnosis	1	HOUR		70.00	2.50	✓
T6	Timothy Sneath	1.5	HOUR		20.00	1.00	✓
T4	Car Soap	2	L		22.00	0.00	✓
T4	Mary A. Dempsey	2	HOUR		90.00	3.00	✓
T5	Mechanical Works	1	HOUR		90.00	0.00	✓
							☐

4.4 Setup Service stations, Service Tasks, ASM fault codes and Repair codes.

ntal

← ASM SERVICE STATIONS ✓ SAVED ↗

Search + New Edit List Delete Show Attached Open in Excel

CODE ↑	DESCRIPTION	SEQUENCE NO
CW1	Car Wash Bay 1	1
CW2	Car Wash Bay 2	2
IT1	IT Room 1	3
IT2	IT Room 2	4
MW	Mechanical Works	5
PW	Paint Works	6
WA	Wheel Alignment	7
WB1	Wheel Balancing 1	8
WB2	Wheel Balancing 2	9

← ASM SERVICE TASKS ✓ SAVED ↗

Search + New Edit List Delete Show Attached Open in Excel

CODE ↑	DESCRIPTION	STATION	SEQUENCE NO	TECHNICIAN	MAPS TO WORK TYPE CODE
T1	Diagnosis	MW	5	MECHANICAL	ASMLABOUR
T2	Oil Change	MW	4	MECHANICAL	ASMLABOUR
T3	Body Works	MW	5	MECHANICAL	ASMLABOUR
T4	Car Wash	CW1	11	MECHANICAL	ASMLABOUR
T5	Wheel Balancing	WB1	8	MECHANICAL	ASMLABOUR
T6	Wheel Alignment	WA	7	MECHANICAL	ASMLABOUR
T7	CLEANING	IT1	8	MECHANICAL	ASMLABOUR
T8	CLEANING	IT2	4	MECHANICAL	ASMLABOUR
T9	Testing	CW1	0	MECHANICAL	ASMLABOUR



ASM FAULT CODES



Search



New



Edit List



Delete

Show Attached



Open in Excel

CODE ↑		DESCRIPTION
CS	:	Cracked Screen
DSK		Failed Disk
KYB		Keyboard not working
OH		Overheating
OL		Engine oil leaks
RM		Faulty RAM



ASM REPAIR CODES

✓ SAVED



Search



New



Edit List



Delete

Show Attached



Open in Excel



CODE ↑		DESCRIPTION
CS	:	Check cooling system - radiator, thermostart, coolant
DSK		Replace Fan
KYB		Replace Keyboard
RAM		Check RAM
RG		Repair engine sump gasket

5 Record Resource Usage and Material Consumption.

You can record resource usage and material consumption in the Acumens Service Job Management app using the Service Journal.

5.1 Setting up Service Tickets.

The ASM Service Tickets are used to schedule and allocate the various service tasks and capture usage by technicians. On the ticket, customer service will enter the quantity of items and resource hours expected to be used.

namics 365 Business Central

Environment: Sandbox

ASM Service Ticket

ASM-ST-037 · CAR SERVICE

HOME History Print/Send More options

Ticket Repairs Copy To Service Request Ticket Show Scheduled Technicians Cancel Open Document Unlock Document

General Show more

No	ASM-ST-037	Service Date	
Description	Oil Change	Location Code	LEWES ROAD
Sequence No	4	Station	MW
Creation By		Billing Option	Chargeable
Creation Date	7/10/2024	Status	Not Started
Creation Time	2:23:52 PM	Sales Doc Type	
Service Package No	CAR SERVICE	Sales Doc No	ASM-SO00017
Resource Group No	TERRY	Sales Doc Line No	10000
Resource No		ASM Serv-Item No	ASM-SIN00020

Dispatch Details >

WIP >

Lines New Line Delete Line

ASM Service Task No	Task Description	Billing Option	Type	No	Description	Chargeable	Unit of Measure Code	Quantity	Unit Price	Line Discount %	ASM Warranty Disc %	Line Disc % Before ASM Warranty	Location Code	Unit Cost (LCV)	Total Cost (LCV)	To
T2	Oil Change	No Charge	Resource	MARTY	Mary A. Dempsey	<input checked="" type="checkbox"/>	HOURL	4	7.00	0.00	0.00	5.00	LEWES RO...	75.90	303.60	
T1	Diagnosis	No Charge	Resource	TERRY	Mark Hanson	<input checked="" type="checkbox"/>	HOURL	3	15.00	0.00	0.00	3.00	LEWES RO...	84.70	254.10	
T3	Body Works	No Charge	Item	70003	Rear Panel	<input checked="" type="checkbox"/>	PCS	1	10.00	0.00	0.00	4.00	LEWES RO...	23.20	23.20	
T3	Body Works	No Charge	Item	70100	Paint, black	<input checked="" type="checkbox"/>	CAN	3	9.00	0.00	0.00	4.00	LEWES RO...	2.20	6.60	

Technicians can create Service Packages and link to the service item. This can be used to automatically create service tickets when the service item is selected on Service order. The tickets are created in the order of service stations and technicians assigned.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Package

C&S · Computer and Servers

General

Package No C&S Billing Option Chargeable ✓

Description Computer and Servers Type Service ✓

ASM Service Package Subpage New Line Delete Line

Task Code	Task Description	Sequence No	Type	No	Description	Quantity	Unit of Measure Code	Currency Code	Unit Price	Line Discount %	Chargeable
T1	Diagnosis	5	Resource	TERRY	Timothy Sneath	2	HOURL		5.00	0.00	<input checked="" type="checkbox"/>
T10	Repairs	3	Item	80010	64 MB PC800 ECC	1	PCS		12.00	6.00	<input checked="" type="checkbox"/>
→ T10	Repairs	3	Resource	MARTY	Timothy Sneath	1	HOURL		10.00	5.00	<input checked="" type="checkbox"/>
T9	Testing	1	Item	80001	Computer III 533 MHz	1	PCS		3.00	0.00	<input type="checkbox"/>
T9	Testing	1	Resource	MARTY	Annette Hill	2	HOURL		6.00	0.00	<input checked="" type="checkbox"/>

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Order

ASM-SO00027 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate

General > 9/2/2024 9/2/2024 9/12/2024

Acumens Service Job > Time & Material

Acumens WIP >

ASM Service Order Subform Manage Line Acumens

Service Estimate Service Tickets Service Materials Create Pickup Ticket Service Tickets History

Get Service Estimate Service Requests Look Up Service Parts Create Delivery Ticket

ASM Service Item Group HP-PRINTER has a standard service package. Add the package to this document?

Yes No

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Linked to ASM Serv-Item No	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax	Incl.
→ Item	SB10000003	HP LaserJet Pro ...				MAIN	*	PCS	*		0.00	*	

Dynamics 365 Business Central Environment: Sandbox3

ASM Service Order
ASM-SO00027 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate

General 9/2/2024 9/2/2024 9/12/2024

Acumens Service Job Time & Material

Acumens WIP

ASM Service Order Subform Manage Line Acumens Service Job

Service Estimate Service Tickets Service Materials Create Pickup Ticket Service Tickets History

Get Service Estimate Service Requests Look Up Service Parts Create DeliveryTicket

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Linked to ASM Serv-Item No	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax	Incl.
→ Item	SBI0000003	HP LaserJet Pro ...	ASM-SIN000			MAIN	*	PCS	*		0.00	*	

3 service tickets created (by service station and technician).

OK

You can view ASM Service Tickets for the ASM Service Order.

Dynamics 365 Business Central Environment: Sandbox3

ASM Service Order
ASM-SO00027 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate

General 9/2/2024 9/2/2024 9/12/2024

Acumens Service Job Time & Material

Acumens WIP

ASM Service Order Subform Manage Line Acumens Service Job Order

Service Estimate **Service Tickets** Service Materials Create Pickup Ticket Service Tickets History

Get Service Estimate Service Requests Look Up Service Parts Create DeliveryTicket

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Linked to ASM Serv-Item No	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax	Incl.
→ Item	SBI0000003	HP LaserJet Pro ...	ASM-SIN00041			MAIN	1	PCS	*		0.00	*	

Once the ticket is completed the technician will update the status to complete. Consumption can then be posted.

Dynamics 365 Business Central

Environment: Sandbox

ASM Service Ticket

ASM-ST-037 · CAR SERVICE

HOME History Print/Send More options

Ticket Repairs Copy To Service Request Ticket Show Scheduled Technicians Cancel Open Document Unlock Document

General Show more

No	ASM-ST-037	Service Date	
Description	Oil Change	Location Code	LEWES ROAD
Sequence No	4	Station	MW
Creation By		Billing Option	Chargeable
Creation Date	7/10/2024	Status	Complete
Creation Time	2:23:52 PM	Sales Doc Type	
Service Package No	CAR SERVICE	Sales Doc No	ASM-SO00017
Resource Group No	TERRY	Sales Doc Line No	10000
Resource No		ASM Serv-Item No	ASM-SIN00020

Dispatch Details >

WIP >

5.2 Posting Consumption.

Consumption is posted to recognize the items and services used to perform a service. Usage consumption is posted from ASM Service Journal.

On the journal you only need to enter the Service order (or ASM Service Contracts) and the ticket No. then suggest the ticket consumption.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Journal

Batch Name: DEFAULT

Manage Home Prepare Acumens Service Job Line More options

Get Service Ticket

Line Type	Posting Date	Docum... No.	Entity Type	Entity No	Service Order No	ASM Service Contract No	ASM Ticket Type	Service Ticket No	Service Ticket Line No	Type	No.	Description	Location Code	Unit of Measure Code
→					ASM-SO00017		Service	ASM-ST-037	0	Resource				

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Journal

Batch Name: DEFAULT

Manage Home Prepare Acumens Service Job Line More options

Get Service Ticket

Line Type	Posting Date	Docum... No.	Entity Type	Entity No	Service Order No	ASM Service Contract No	ASM Ticket Type	Service Ticket No	Service Ticket Line No	Type	No.	Description	Quantity	Unit Price	Line Dis
→	Billable	9/2/2024	ASM-ST...	ASM Service Order	ASM-SO00...	ASM-SO00017	Service	ASM-ST-037	5000	Resource	MARTY	Oil Change	4	18.00	
	Billable	9/2/2024	ASM-ST...	ASM Service Order	ASM-SO00...	ASM-SO00017	Service	ASM-ST-037	6000	Resource	TERRY	Oil Change	3	20.00	
	Billable	9/2/2024	ASM-ST...	ASM Service Order	ASM-SO00...	ASM-SO00017	Service	ASM-ST-037	7000	Item	70003	Oil Change	1	20.00	
	Billable	9/2/2024	ASM-ST...	ASM Service Order	ASM-SO00...	ASM-SO00017	Service	ASM-ST-037	8000	Item	70100	Oil Change	3	23.00	

You can do this for one or more tickets. Then post the Journal.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Journal

Batch Name: DEFAULT

Manage Home Prepare Acumens Service Job Line More options

Post

ASM

Line Type	Posting Date	Docum... No.	Entity Type	Entity No	Service Order No	ASM Service Contract No	ASM Ticket Type	Service Ticket No	Service Ticket Line No	Type	No.	Description	Location Code	Unit of Measure Code
→									0	Resource				

The journal lines were successfully posted.

OK

Dynamics 365 Business Central

Environment: Sandbox

ASM-SO00017 · Adatum Corporation

ASM Service Ledger Entries

Posting Date	Entry Type	Document No.	ASM Serv-Item No.	Entity Type	Entity No.	Service Order No.	ASM Service Contract No.	Service Ticket No.	Type	No.	Description	Quantity	Unit Price	ASM Service Desc
9/2/2024	Usage	ASM-ST-037	ASM-SIN00020	ASM Serv...	ASM-SO00017	ASM-SO00017	ASM-SO00017	ASM-ST-037	Item	70100	Oil Change	3	23.00	Cleaning and G
9/2/2024	Usage	ASM-ST-037	ASM-SIN00020	ASM Serv...	ASM-SO00017	ASM-SO00017	ASM-SO00017	ASM-ST-037	Item	70003	Oil Change	1	20.00	Cleaning and G
9/2/2024	Usage	ASM-ST-037	ASM-SIN00020	ASM Serv...	ASM-SO00017	ASM-SO00017	ASM-SO00017	ASM-ST-037	Resource	TERRY	Oil Change	3	20.00	Cleaning and G
9/2/2024	Usage	ASM-ST-037	ASM-SIN00020	ASM Serv...	ASM-SO00017	ASM-SO00017	ASM-SO00017	ASM-ST-037	Resource	MARTY	Oil Change	4	18.00	Cleaning and G

When ready to bill the service, you get the usage to update the order, then post Service order.

Dynamics 365 Business Central

Environment: Sandbox

ASM Service Order

ASM-SO00017 · Adatum Corporation

Home Report Release Posting Prepare Order

General >

Acumens Service Job >

Acumens WIP >

ASM Service Order Subform Manage Line

Type	No.	Description	ASM No.
Item	1000	Bicycle	A
→ Resource	KATHERINE	KATHERINE HULL	

ASM Get Service Usage

Options

Posting Date 9/2/2024

Update Order Per Service Order

Filter: ASM Service Ticket

× No ASM-ST-037

× Type Service

+ Filter...

Filter totals by:

+ Filter...

Schedule... OK Cancel

Line	Discount %	ASM Warranty Disc %	Line Amount	Excl. Tax	Inc
		0.00	19.40		
		0.00	154.00		

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Order

ASM-SO00017 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate

General >

Acumens Service Job >

Acumens WIP >

ASM Service Order Subform Manage Line Acumens

1 order is updated.

OK

Type	No.	Description	ASM Serv-Item No.	Item Serial No.	Linked to ASM Serv-Item No.	Location Code	Quantity	Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax
Item	1000	Bicycle	ASM-SIN00020			LEWES RO...	1	PCS	19.40		0.00	19.40
→ Resource	KATHERINE	KATHERINE HULL				LEWES RO...	1	HOUR	154.00		0.00	154.00
Resource	MARTY	Oil Change			ASM-SIN00020	LEWES RO...	4	HOUR	18.00	5	0.00	68.40
Resource	TERRY	Oil Change			ASM-SIN00020	LEWES RO...	3	HOUR	20.00	3	0.00	58.20
Item	70003	Oil Change			ASM-SIN00020	LEWES RO...	1	PCS	20.00	4	0.00	19.20
Item	70100	Oil Change			ASM-SIN00020	LEWES RO...	3	CAN	23.00	4	0.00	66.24

6 ASM Service Estimate

Service estimate allows you to create an estimated quote for the consumable materials and resources that will be required to service an equipment. This will act a quote to simulate what will be required for an order. Once the customer has agreed, it can then be used to update the ASM Service order for billing.

Dynamics 365 Business Central Environment: Sandbox

ASM Service Order
ASM-SO00024 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate

General 8/9/2024 8/9/2024 8/19/2024

Acumens Service Job Time & Material

Acumens WIP

ASM Service Order Subform Manage Line Acumens Service Job Order

Service Estimate Service Tickets Service Materials Create Pickup Ticket Service Tickets History

Get Service Estimate Service Requests Look Up Service Parts Create DeliveryTicket

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Linked to ASM Serv-Item No	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax
→ Item	SB0000003	HP LaserJet Pro ...	ASM-SIN00041			MAIN	1	PCS	*		0.00	*

You select the lines on the estimate.

Dynamics 365 Business Central Environment: Sandbox

ASM Service Estimate
ASM-SE00004 · Adatum Corporation

Home Quote Request Approval Print/Send Release Navigate More options

General Show more

Customer Name Adatum Corporation Due Date 9/10/2024

External Document No. PENDING PO Requested Delivery Date

Contact

Acumens Service Job

ASM Service Estimate for Item Desc HP LaserJet Pro M283fdw Wireless Laser All-In-One Color Printer Ticket No ASM-ST-053

Ticket Status Not Started Ticket Description Testing

ASM Service Estimate Subform Manage Line Functions Acumens Service Job

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Location Code	Quantity	Unit of Measure Code	Line Discount %	Unit Price Excl. Tax	Line Amount Excl. Tax	Amount Including VAT	Tax Area Code	Tax Group Code	ASM Warranty Disc %	Line Dis Before A Warra
→ Item	80203	Graphic Card 9400			MAIN	2			100.00	200.00	210.00	ATLANTA, GA	SUPPLIES	0.00	0
Item	80010	64 MB PC800 ECC			MAIN	1	PCS		15.30	15.30	16.07	ATLANTA, GA	MATERIALS	0.00	0
Item	70060	Mounting			MAIN	2	PCS		30.00	60.00	63.00	ATLANTA, GA	SUPPLIES	0.00	0

7 ASM Service Material Availability

Service materials availability feature is used to check inventory availability and create anticipated demand for parts required for a particular Service. This allows you to efficiently and cost-effectively plan for and be able to meet the requirements for the service consumables to be used for a service.

Dynamics 365 Business Central Environment: Sandbox3

ASM Service Order
ASM-SO00024 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate

General > 8/9/2024 8/9/2024 8/19/2024

Acumens Service Job > Time & Material

Acumens WIP >

ASM Service Order Subform Manage Line Acumens Service Job Order

Service Estimate Service Tickets **Service Materials** Create Pickup Ticket Service Tickets History

Get Service Estimate Service Requests Look Up Service Parts Create DeliveryTicket

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Linked to ASM Serv-Item No	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax	It
→ Item	SB10000003	HP LaserJet Pro ...	ASM-SIN00041			MAIN	1	PCS	*		0.00	*	

Dynamics 365 Business Central Environment: Sandbox3

ASM Service Material
ASM-SM00007 · Adatum Corporation

Home Quote Request Approval Print/Send Release Navigate Actions Related Reports Automate Fewer options

General > Adatum Corporation 8/19/2024

Acumens Service Job >

Lines Manage Line Functions Acumens Service Job

Item Availability by Select Item Substitution Comments Item Charge Assignment Item Tracking Lines Select Catalog Items Attachments Assemble to Order

Event Period Variant Location BOM Level

No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Location Code	Quantity	Qty. to Assemble to Order	Unit of Measure Code	Unit Price Excl. Tax	Tax Area Code	Tax Group Code
80203	Graphic Card 9400			MAIN	2	0		100.00	ATLANTA, GA	SUPPLIES
80010	64 MB PC800 ECC			MAIN	1	0	PCS	15.30	ATLANTA, GA	MATERIALS
70060	Mounting			MAIN	2	0	PCS	10.00	ATLANTA, GA	SUPPLIES

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Material

Item Availability by Location - 80203 - Graphic Card 9400

Options

View byDay

Date Filter08/09/24

View asNet Change

Lines

Code	Name	Gross Requirement	Scheduled Receipt	Planned Receipt	Qty. on Hand	Projected Available Balance	Planned Order Releases
→ _	(Unspecified Location)	0	0	0	0	0	0
EAST	East Warehouse	0	0	0	0	0	0
LEWES ROAD	LEWES ROAD	0	0	0	0	0	0
MAIN	Main Warehouse	2	0	0	0	-2	0
OUT. LOG.	Outsourced Logistics	0	0	0	0	0	0
OWN LOG.	Own Logistics	0	0	0	0	0	0
SILVER	Silver Warehouse	0	0	0	0	0	0

OK

Cancel

8 ASM Service Request

ASM Service request gives a technician the ability to request additional work or corrective actions during a service and follow through to completion.

365 Business Central

CRONUS USA, Inc. | Inventory ▾ Posted Documents ▾

ASM Service Requests: All ▾ | Search + New Delete Add Package Ticket Repairs Create Service Quote/Order ...

NO ↑	REQUEST TYPE	SEQUENCE NO	DESCRIPTION	RESOURCE GROUP NO	STATION	STATUS	CREATION DATE	CREATION TIME	SERVICE DATE	LOCATION CODE	BILLING OPTION	SI P/ NI
SRT0001	Quote	0	Request for change of all rims.			Not Started	5/18/2024	6:05:04 AM	5/22/2024	BLUE	Chargeable	
SRT0002	Service	0	Test after conversion	LIFT	CW1	Complete	3/5/2024	6:28:03 AM	2/1/2022	BLUE	Chargeable	
SRT0003	Service	0	Cleaning	LIFT	CW2	Complete	3/5/2024	9:20:11 AM	2/1/2022	YELLOW	Chargeable	A

A service request can be initiated from an existing Service Ticket, ASM Service order or ASM Service quote.

Dynamics 365 Business Central

Environment: Sandbox

ASM Service Order

ASM-SO00024 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions ▾ Related ▾ Reports ▾ Automate ▾ ...

General > 8/9/2024 8/9/2024 8/19/2024

Acumens Service Job > Time & Material

Acumens WIP >

ASM Service Order Subform | Manage Line Acumens Service Job Order

Service Estimate Service Tickets Service Materials Create Pickup Ticket Service Tickets History

Get Service Estimate **Service Requests** Look Up Service Parts Create DeliveryTicket

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Linked to ASM Serv-Item No	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax	It
→ Item	SBI0000003	HP LaserJet Pro ...	ASM-SIN00041			MAIN	1	PCS	*		0.00	*	

Dynamics 365 Business Central

ASM Service Request

ASM-SRT00005 · HPPRINTER

Home | Automate | Fewer options

Ticket Repairs | Create Service Quote/Order

General

No ASM-SRT00005

Request Type Service

Follow Up Notes Extra Repairs are Required

Description Replace Print Head

Sequence No 1

Creation Date 8/31/2024

Creation Time 7:34:32 AM

Service Package No HPPRINTER

Resource Group No R0010

Resource Group Name -

Resource No

Service Date 9/3/2024

Location Code MAIN

Station IT1

Billing Option Chargeable

Status Not Started

Sales Doc Type

Sales Doc No ASM-SO00025

Sales Doc Line No 10000

ASM Serv-Item No ASM-SIN00038

Sell-to Customer No.

Lines | New Line | Delete Line

Service Task No	Task Description	Billing Option	Type	No	Description	Cha...	Unit of Measure Code	Quantity	Currency Code	Unit Price	Warranty Disc %	Line Disc % Before Warranty	Line Discount %	Un
→ T10	Repairs	No Charge	Item	80210	HP Printer Roller	✓	PCS	2		4.90	10.00	5.00	0.00	
T10	Repairs	No Charge	Resource	MARTY	Linda	✓	HOURL	1		90.00	10.00	5.00	0.00	
T10	Repairs	No Charge	Item	80204	Ultra 160/M SCSI Controller	✓	PCS	1		10.20	10.00	5.00	0.00	

You can then create an ASM Service order or ASM Service Quote from the Service Request.

Dynamics 365 Business Central

ASM Service Request

ASM-SRT00005 · HPPRINTER

Home | More options

Ticket Repairs | Create Service Quote/Order

General

No ASM-SRT00005

Request Type Service

Follow Up Notes Extra Repairs are Required

Description Replace Print Head

Sequence No 1

Creation Date 8/31/2024

Creation Time 7:34:32 AM

Service Package No HPPRINTER

Resource Group No R0010

Resource Group Name Specialized Technician

Resource No

Service Date 9/3/2024

Location Code MAIN

Station IT1

Billing Option Chargeable

Status Not Started

Sales Doc Type

Sales Doc No ASM-SO00025

Sales Doc Line No 10000

ASM Serv-Item No ASM-SIN00038

Sell-to Customer No.

Lines | New Line | Delete Line

Service Task No	Task Description	Billing Option	Type	No	Description	Cha...	Unit of Measure Code	Quantity	Currency Code	Unit Price	Warranty Disc %	Line Disc % Before Warranty	Line Discount %	Un
→ T10	Repairs	No Charge	Item	80210	HP Printer Roller	✓	PCS	2		4.90	10.00	5.00	0.00	

9 ASM Service Pricing.

ASM Service prices can be set to use prices from the Service package or from the ASM Service prices.

Dynamics 365 Business Central

Acumens Service Job Setup

HOME | More options

General

Shipment on Invoice: ☐

Return Receipt on Credit Memo: ☒

Default Response Time (Hours): 0

Default Warranty Duration: 1M

Warranty Disc. % (Parts): 10.0

Warranty Disc. % (Labor): 10.0

Service Item Creation Default: Create Per Item

Generic Service Item No:

Delete Service Item On Credit Memo Posting: ☒

Schedule Tickets Per Sequence No On: Service Tasks

Pricing Priority: Service Prices (Includes Campaign) (selected)

Response Period:

Delete Orders Older Than: 6M

Default Availability Status: Available

WIP

Service Order No GL Option: NAV Jobs

WIP Posting Account Option: COGS Account

Document Locking

Document Locking Enabled: ☐

Allow User Multiple Edits: ☐

Planned Maintenance

a. ASM Package Prices.

Prices for resources and Items are set on ASM Service package.

The package is assigned to ASM Service Item Groups of a service item. When the setup is set to use Package prices, Prices are populated from the service Package to the tickets and to ASM Service Order.

Business Central

ASM SERVICE ITEM GROUP

✓ SAVED

Search + New Edit List Delete Show Attached Open in Excel

CODE 1	DESCRIPTION	CREATE SERV-ITEM ON SALE	PACKAGE NO
CARS	Cars	<input checked="" type="checkbox"/>	ASM-SP-001
COMPUTERS	COMPUTERS	<input checked="" type="checkbox"/>	
MONITOR	MONITOR	<input checked="" type="checkbox"/>	C&S
PUMPS	Pumps	<input checked="" type="checkbox"/>	P1
SER-IG	Servicable Item Group	<input checked="" type="checkbox"/>	
SERVERS	Servers	<input checked="" type="checkbox"/>	SERVER REPAIRS
		<input type="checkbox"/>	

b. ASM Service prices.

ASM Service prices are set per ASM price group which is then assigned to a customer.

Search	+ New	Edit List	Delete	Prices	Show Attached	Open in Excel
ASM Resource Prices	ASM Item Prices	ASM G/L Account Prices				
SELECT - ASM SERVICE PRICE GROUPS + New						
CODE ↑	DESCRIPTION					
DESKTOP	PC Desktops					
ESERVICES	ASM Service Items					
MIDYEAR	Midyear Promotions					
MONITOR	Monitors					
PUMPS	Pumps					
SERVER	Servers					

Business Central									
←	ASM ITEM PRICES								✓ SAVED
Search	+ New	Edit List	Delete	Show Attached	Open in Excel				
SERVICE PRICE GROUP ↑ ▼	ITEM NO. ↑	UNIT OF MEASURE CODE ↑	CURRENCY CODE ↑	CAMPAIGN ↑	UNIT PRICE	UNIT COST FACTOR	LINE DISCOUNT %	DESCRIPTION	
ESERVICES	1110	PCS			5.00	0.00	6.00	Rim	
ESERVICES	70063	LTR			22.00	0.00	6.00	Car Soap	
ESERVICES	70064	PCS			30.00	0.00	6.00	Pressure Pump	
ESERVICES	70100	CAN			6.00	0.00	6.00	Paint, black	

Promotional campaigns can also be set up for Service Prices.

The Campaign feature can be used for seasonal pricing. These prices apply to items, resources, and g/l sales made through add-on.

←	ASM RESOURCE PRICES									
Search	+ New	Edit List	Delete	Show Attached	Open in Excel					
SERVICE PRICE GROUP ↑ ▼	TYPE ↑	CODE ↑	WORK TYPE CODE ↑	CURRENCY CODE ↑	CAMPAIGN ↑	UNIT PRICE	UNIT COST FACTOR	LINE DISCOUNT %	DESCRIPTION	
ESERVICES	Resource	CLEANING	ASMLABOUR		CP0003	42.00	0.00	5.00	Cleaning Services	
ESERVICES	Resource	ELECTRICAL	ASMLABOUR			166.00	0.00	0.00	Electrical Works	
ESERVICES	Resource	MECHANICAL	ASMLABOUR			33.00	0.00	5.00	Mechanical Works	
ESERVICES	Resource	R0030	ASMLABOUR			80.00	0.00	0.00	Mary A. Dempsey	

If the service prices are setup, the prices from ASM Service prices is populated on ASM Service journal when posting usage consumption and on ASM Service Order for billing.

10 ASM Service Billing Options.

Setup Steps for Service Billing in the Acumens Service Job Management app.

Dynamics 365 Business Central

ASM Service Order

ASM-SO00025 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate Fewer options

General >

8/29/2024 8/29/2024 9/8/2024

Acumens Service Job

ASM Order Status: Open

Current Ticket Status: Not Started

Current Ticket No.: ASM-ST-058

Ticket Description: Wheel Alignment

Order Billing Option: Time & Material

Estimate Based On: Estimate

Estimate Synch Status: Time & Material

Last Service Usage Update: 9/3/2024

Service Date: 9/3/2024

Service Description: Adatum Corporation

ASM Service e-Mail: Developer@sbcdynamicserp.com

Customer PO No.:

Customer Ref. 1:

Customer Ref. 2:

Customer Job No.:

Resource Group No: TERRY

Resource No:

Person Responsible:

ASM Service Contract No:

There are 3 billing options in the ASM app:

- **Time & Material** is where the ASM Service Order is billed based on actual values posted from the ASM Service Tickets associated with it.
- **Estimate** is where the ASM Service Order is billed based on the ASM Service Estimate associated with it, ignoring the actual consumption from the tickets.
- **Fixed Charge** is the option where figures billed to the client will be manually captured on the ASM Service Order lines without considering the consumption posted or the Service Estimates (if any).

To set up ASM Service billing, there is a 2-stage process:

- Set up Default Billing Option on the Acumens Service Job setup. This setup is the default billing option that the system will adopt in the absence of an intervention from a user to define a billing option for the specific ASM Service Order under consideration.

Dynamics 365 Business Central

Acumens Service Job Setup

HOME More options

Warranty Disc. % (Parts): 10.0

Warranty Disc. % (Labor): 10.0

Service Item Creation Default: Create Per Item

Generic Service Item No.:

Delete Service Item On Credit Memo Posting: ☒

Schedule Tickets Per Sequence No On: Service Tasks

Update Quote/Order When Estimate Closes: ☒

Service Job Journal Source Code: ASMJOBINL

Default Order Billing Option: Time & Material

Reports >

WIP

Service Order No GL Option: NAV Jobs

WIP Posting Account Option: COGS Account

Document Locking

Document Locking Enabled: ☐

Allow User Multiple Edits: ☐

Planned Maintenance

Planned Maintenance Scheduling: Based on Calendar Year

Send From Email: Developer@sbcdynamicserp.com

Service Department E-mail: Bernard@sbcdynamicserp.com

- b. The option from the setup is defaulted but you can change and set a different Billing Option on the ASM Service Order when creating it.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Order

ASM-SO00025 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate Fewer options

General > 8/29/2024 8/29/2024 9/8/2024

Acumens Service Job Show more

ASM Order Status	Open	ASM Service e-Mail	Developer@sbcdynamicserp.com
Current Ticket Status	Not Started	Customer PO No.	
Current Ticket No	ASM-ST-058	Customer Ref. 1	
Ticket Description	Wheel Alignment	Customer Ref. 2	
Order Billing Option	Time & Material	Customer Job No.	
Estimate Based On	Estimate	Resource Group No	TERRY
Estimate Synch Status	Time & Material	Resource No	-
Last Service Usage Update	Fixed Charge	Person Responsible	
Service Date	9/3/2024	ASM Service Contract No	
Service Description	Adatum Corporation		

If the billing option is defined on the ASM Service Order, it takes precedence over the default billing option specified on the Acumens Service Job setup when processing the Service Order.

10.1 Time & Material.

You can get the actual cost to bill by running Service Usage batch.

EDIT - ASM GET SERVICE USAGE

Options

Posting Date 2/26/2024

Update Order Per Service Order Service Order Service Ticket

ASM Service Ticket

Show results:

Where: No is:

And: Creation Date is:

Schedule... OK Cancel

You can select the following options for **Update Order Per** field:

- **Service Order:** The usage shall be updated on the ASM Service Order lines as a single entry aggregating the total sum of the usage for billing.
- **Service Ticket:** The usage shall be updated on the ASM Service Order lines as captured per Service Ticket processed.

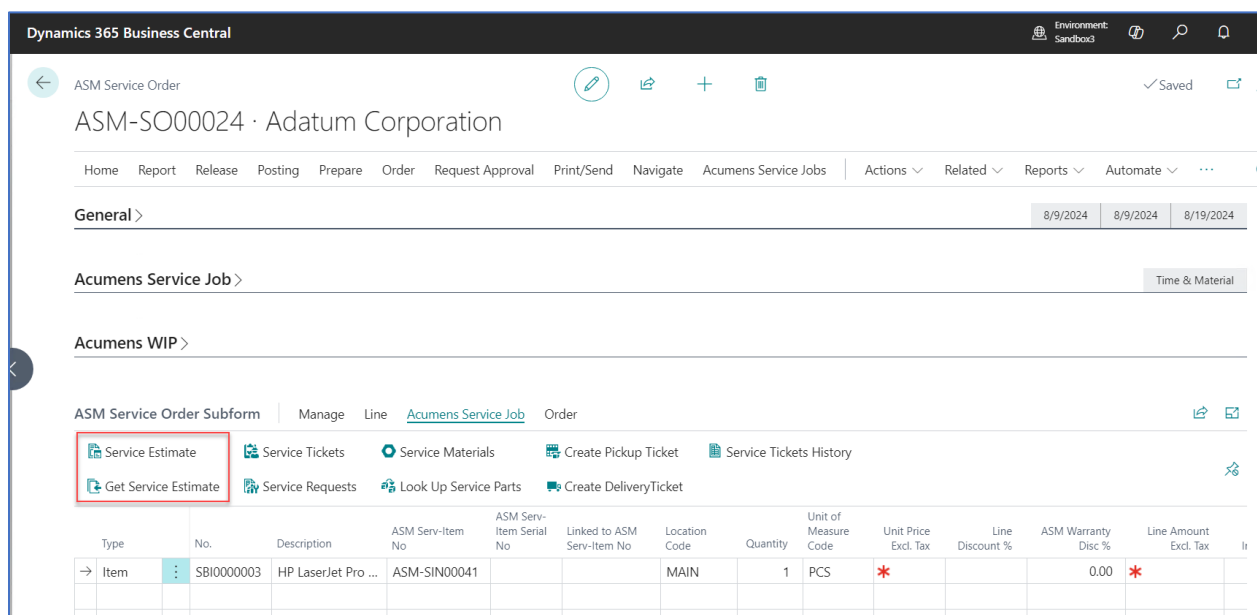
On the Request Page, click **OK** and this will update the service orders, and the app will display a prompt of all the tickets retrieved for billing and transferred / updated on various service orders.

You can then release and post the Service order.

10.2 Estimate Billing.

Here you can create a service to share with the customer for approval.

To create a Service Estimate for the Service Order, from the Lines of the Service Order, navigate to Acumens Service Job -> Service Estimate. In case the service estimate was already created, and you just need to update the Service Order with the Estimate values, click on Get Service Estimate.



The screenshot shows the Dynamics 365 Business Central interface for an 'ASM Service Order' (ASM-SO00024) belonging to 'Adatum Corporation'. The 'Acumens Service Job' subform is active, displaying a table of service order lines. The 'Service Estimate' and 'Get Service Estimate' buttons are highlighted in the 'Acumens Service Job' subform.

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Linked to ASM Serv-Item No	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax	Line Amount Incl. Tax
→ Item	SBI0000003	HP LaserJet Pro ...	ASM-SIN00041			MAIN	1	PCS	*		0.00	*	

10.3 Fixed Charge.

Here consumption lines are manually captured on the ASM Service Order lines without considering the consumption posted from the Service tickets or the Service Estimates.

Business Central

ASM SERVICE ORDER

✓ SAVED

ASMSO056 · The Device Shop

ProcessReportReleasePostingPrepareOrderRequest ApprovalPrint/SendNavigateAcumens eServicesShow AttachedActionsNavigateReport

LinesManageLineAcumen eServicesOrderFewer options

FunctionsItem Availability byRelated Information

TYPE	DESCRIPTION	ASM SERV-ITEM NO	ASM SERV-SERIAL NO	LINKED TO ASM SERV-ITEM NO	ASM SERVICE CODE	LOCATION CODE	QUANTITY	RESERVED QUANTITY	UNIT OF MEASURE CODE	UNIT PRICE EXCL. TAX
Item	Ford Ranger XL	ASMSI095	123453			BLUE	1	-	PCS	
G/L Account	Gasoline and Motor Oil			ASMSI095		BLUE	1	-	PCS	40.00
Item	Tire			ASMSI095		BLUE	4	-	PCS	100.00
Resource	Car wash Services			ASMSI095		BLUE	1	-	HOUR	83.00

Subtotal Excl. Tax (USD)523.00

Total Excl. Tax (USD)523.00

Inv. Discount Amount Excl. Tax (USD)0.00

Total Tax (USD)16.83

Invoice Discount %0

Total Incl. Tax (USD)539.83

Once Lines are entered, Release and Post ASM Service Order.

11 ASM Warranty Discounts

You can set up a warranty discount for the Service Item. This will be applied to the parts (items) and labor (Resources) used to service the service item.

The higher discount between warranty discount on service item or the standard line discount is applied as the line discount %.

Dynamics 365 Business Central

Environment: Sandbox

ASM Service Item

ASM-SIN00038 · Ford Ranger XL

Home | Serviceable Item | More options

Shipping >

Vendor >

Detail >

Acumens Service Job

Service Item Group Code	CARS	Last Service Meter Reading	0.00
Service Package	CAR SERVICE	Warranty	
Inspection Package	ASM-SP-002	Warranty Starting Date (Labor)	8/1/2024
Availability Status	Available	Warranty Ending Date (Labor)	9/1/2024
On Scheduled Maintenance	<input checked="" type="checkbox"/>	Warranty Starting Date (Parts)	8/1/2024
Current Meter Reading	0.00	Warranty Ending Date (Parts)	9/1/2024
Last Service Date	7/18/2024	Warranty % (Parts)	10
		Warranty % (Labor)	10

12 ASM Service WIP Processing.

As a service progresses, materials, resources, and other expenses are consumed and must be posted for the service. ASM Work in Progress (ASM WIP) enables you to estimate the financial value of the Service in the general ledger while the Service is still ongoing. In most cases, you might post usage for a service before invoicing the Order. When only usage has been posted, your financial statement will be incorrect.

To track the value in the general ledger, you can calculate WIP and post the value to the G/L ledger.

ASM WIP supports below WIP methods of calculating and recording the value of work in process.

Business Central

ASM WIP METHODS

Search + New Edit List Delete Show Attached Open in Excel

CODE 1	DESCRIPTION	RECOGNIZED COSTS	RECOGNIZED SALES	WIP COST	WIP SALES	VALID	SYSTEM DEFINED
ACTUALS	Actual Sale and Cost	Usage (Total Cost)	Contract (Invoiced Price)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
COMPLETED CONTRACT	Completed Contract	At Completion	At Completion	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
COST OF SALES	Cost of Sales	Cost of Sales	Contract (Invoiced Price)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
COST VALUE	Cost Value	Cost Value	Contract (Invoiced Price)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
POC	Percentage of Completion	Usage (Total Cost)	Percentage of Complet...	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
SALES VALUE	Sales Value	Usage (Total Cost)	Sales Value	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The methods are summarized below.

WIP Method	Description	Recognized Costs	Recognized Sales
ACTUALS	Actual Sale and Cost	Usage (Total Cost)	Contract (Invoiced Price)
COMPLETED CONTRACT	Completed Contract	At Completion	At Completion
COST OF SALES	Cost of Sales	Cost of Sales	Contract (Invoiced Price)
COST VALUE	Cost Value	Cost Value	Contract (Invoiced Price)
POC	Percentage of Completion	Usage (Total Cost)	Percentage of Completion
SALES VALUE	Sales Value	Usage (Total Cost)	Sales Value

ASM WIP includes ASM Posting groups where you setup accounts that the WIP entries will post to, depending on the WIP method you opt to use.

Business Central

ASM POSTING GROUPS

Search + New Edit List Delete Show Attached Open in Excel

CODE 1	DESCRIPTION	WIP COSTS ACCOUNT	WIP ACCRUED COSTS ACCOUNT	SERVICE COSTS APPLIED ACCOUNT	ITEM COSTS APPLIED ACCOUNT	RESOURCE COSTS APPLIED ACCOUNT	G/L COSTS APPLIED ACCOUNT	G/L COSTS APPLIED ACCOUNT	SERVICE COSTS ADJUSTM. ACCOUNT	G/L EXPENSE ACC. (CONTRAC...	WIP ACCRUED SALES ACCOUNT	WIP INVOICED SALES ACCOUNT	SERVICE SALES APPLIED ACCOUNT	SERVICE SALES ADJUSTM. ACCOUNT	RECOGNIZ... COSTS ACCOUNT	RECOGNIZ... SALES ACCOUNT
SERVICE	Service WIP	15231	15232	54599	54599	62925	53499	53499	54600	41100	15011	15012	44399	44400	51000	41200

You calculate your WIP as the Service progresses on and post entries continuously to the G/L. ASM Service Order shows the calculated and the posted WIP amounts.

Dynamics 365 Business Central

Environment Sandbox3

ASM Service Order

ASM-SO00023 · Adatum Corporation

HomeReportReleasePostingPrepareOrderRequest ApprovalPrint/SendNavigateAcumens Service JobsActionsRelatedReportsAutomateFewer options

General7/18/20247/18/20247/28/2024

Acumens Service JobTime & Material

Acumens WIP

WIP WarningsNo

WIP MethodACTUALS

ASM Service Posting GroupSERVICE

WIP Posting MethodPer ASM Ledger Entry

To Post

WIP Posting Date7/18/2024

Total WIP Sales Amount0.00

Total WIP Cost Amount0.00

Recog. Sales Amount0.00

Recog. Costs Amount0.00

Recog. Profit Amount0.00

Recog. Profit %0.00

Posted

WIP G/L Posting Date7/18/2024

Total WIP Sales G/L Amount0.00

Total WIP Cost G/L Amount0.00

Recog. Sales G/L Amount-132.10

Recog. Costs G/L Amount986.00

Recog. Profit G/L Amount-90.00

Recog. Profit G/L %300.00

When Posting ASM WIP to the G/L you are provided with the option to Preview how the entries posted. This allows you do review you your values and setups in case they are wrong before posting any WIP to the general ledger. This will reduce the chances of users doing wrong postings then having to reverse.

USA, Inc. | Inventory | Posted Documents

ItemsASM Sales QuotesASM Sales OrdersASM Sales InvoicesASM Sales Return OrdersASM Sales Credit MemosASM Service QuotesMor

to learn more about Business Central?

Do you want to preview the posting accounts?

YesNo

Documents

umics 365 Business Central

Search WIP Totals Show Attached Open in Excel More options

VIEW - ASM WIP ENTRIES - DEERFIELD, 8 WP - SETTING UP EIGHT WORK AREAS

WIP POSTING DATE ↑	DOCUME... NO.	SERVICE ORDER NO. ↑	SE... CO... ↑	ASM WIP TOTAL ENTRY NO.	G/L ACCOUNT NO.	G/L BAL. ACCOUNT NO.	WIP METHOD USED	WIP POSTING METHOD USED	TYPE ↑	WIP ENTRY AMOUNT	ASM POSTING GROUP ↑	RE...	DEPARTM... CODE	PROJECT CODE
5/7/2024	ASMWIP069	ASMSO063		121	54599	15231	ACTUALS	Per Order	Applied Co...	-1,049.90	SERVICE			
5/7/2024	ASMWIP069	ASMSO063		121	51000	15231	ACTUALS	Per Order	Recognized...	1,049.90	SERVICE			

Activities ▾
ASM SALES DOCUMENTS

SALES QUOTES
3

SALES ORDERS
11

SALES INVOICES
1

SALES CREDIT MEMOS
1

SALES RETURN ORDERS
2

Close

You can always navigate to review posted WIP G/L entries.

Business Central

54599 JOB COST APPLIED, RETAIL

General Ledger Entries

Search Edit List Process Entry Show Attached Open in Excel More options

POSTING DATE	DOCUMENT NO.	G/L ACCOUNT NO.	DESCRIPTION	ASM SERVICE ORDER NO. ▼	AMOUNT	BAL. ACCOUNT TYPE	BAL. ACCOUNT NO.	ENTRY NO. ↑	EXTERNAL DOCUMENT NO.
5/7/2024	ASMWIP069	54599	WIP ASMSO063	ASMSO063	-1,049.90	G/L Account	15231	3679	
5/7/2024	ASMWIP069	15231	WIP ASMSO063	ASMSO063	1,049.90	G/L Account	54599	3680	
5/7/2024	ASMWIP069	51000	Recognition ASMSO063	ASMSO063	1,049.90	G/L Account	15231	3681	
5/7/2024	ASMWIP069	15231	Recognition ASMSO063	ASMSO063	-1,049.90	G/L Account	51000	3682	

When the ASM Service Order is closed, Completion entries are also posted to clear out the WIP entries and recognize the final revenue and costs.

Business Central

54599 JOB COST APPLIED, RETAIL

General Ledger Entries

Search Edit List Process Entry Show Attached Open in Excel More options

POSTING DATE	DOCUMENT NO.	G/L ACCOUNT NO.	DESCRIPTION	ASM SERVICE ORDER NO. ▼	AMOUNT	BAL. ACCOUNT TYPE	BAL. ACCOUNT NO.	ENTRY NO. ↑	EXTERNAL DOCUMENT NO.
5/7/2024	ASMWP069	54599	WIP ASMSO063	ASMSO063	-1,049.90	G/L Account	15231	3679	
5/7/2024	ASMWP069	15231	WIP ASMSO063	ASMSO063	1,049.90	G/L Account	54599	3680	
5/7/2024	ASMWP069	51000	Recognition ASMSO063	ASMSO063	1,049.90	G/L Account	15231	3681	
5/7/2024	ASMWP069	15231	Recognition ASMSO063	ASMSO063	-1,049.90	G/L Account	51000	3682	
5/7/2024	ASM-PSSI00047	45200	Order ASMSO063	ASMSO063	1.40	G/L Account		3685	
5/7/2024	ASM-PSSI00047	42100	Order ASMSO063	ASMSO063	-147.00	G/L Account		3686	
5/7/2024	ASM-PSSI00047	44100	Order ASMSO063	ASMSO063	-147.00	G/L Account		3687	
5/7/2024	ASMWP072	54599	WIP ASMSO063	ASMSO063	1,049.90	G/L Account	15231	3689	
5/7/2024	ASMWP072	15231	WIP ASMSO063	ASMSO063	-1,049.90	G/L Account	54599	3690	
5/7/2024	ASMWP072	51000	Recognition ASMSO063	ASMSO063	-1,049.90	G/L Account	15231	3691	
5/7/2024	ASMWP072	15231	Recognition ASMSO063	ASMSO063	1,049.90	G/L Account	51000	3692	
5/7/2024	ASMWP071	51000	Completion ASMSO063	ASMSO063	1,049.90	G/L Account	54599	3693	
5/7/2024	ASMWP071	54599	Completion ASMSO063	ASMSO063	-1,049.90	G/L Account	51000	3694	
5/7/2024	ASMWP071	41200	Completion ASMSO063	ASMSO063	292.60	G/L Account	44399	3695	
5/7/2024	ASMWP071	44399	Completion ASMSO063	ASMSO063	-292.60	G/L Account	41200	3696	

If the ASM Service Order is reopened, you will only need to run Post Service batch. This will automatically reverse the completion entries so that WIP can still be posted.

Business Central

54599 JOB COST APPLIED, RETAIL

General Ledger Entries

Search Edit List Process Entry Show Attached Open in Excel More options

POSTING DATE	DOCUMENT NO.	G/L ACCOUNT NO.	DESCRIPTION	ASM SERVICE ORDER NO. ▼	AMOUNT	BAL. ACCOUNT TYPE	BAL. ACCOUNT NO.	ENTRY NO. ↑	EXTERNAL DOCUMENT NO.
5/7/2024	ASMWP069	54599	WIP ASMSO063	ASMSO063	-1,049.90	G/L Account	15231	3679	
5/7/2024	ASMWP069	15231	WIP ASMSO063	ASMSO063	1,049.90	G/L Account	54599	3680	
5/7/2024	ASMWP069	51000	Recognition ASMSO063	ASMSO063	1,049.90	G/L Account	15231	3681	
5/7/2024	ASMWP069	15231	Recognition ASMSO063	ASMSO063	-1,049.90	G/L Account	51000	3682	
5/7/2024	ASM-PSSI00047	45200	Order ASMSO063	ASMSO063	1.40	G/L Account		3685	
5/7/2024	ASM-PSSI00047	42100	Order ASMSO063	ASMSO063	-147.00	G/L Account		3686	
5/7/2024	ASM-PSSI00047	44100	Order ASMSO063	ASMSO063	-147.00	G/L Account		3687	
5/7/2024	ASMWP072	54599	WIP ASMSO063	ASMSO063	1,049.90	G/L Account	15231	3689	
5/7/2024	ASMWP072	15231	WIP ASMSO063	ASMSO063	-1,049.90	G/L Account	54599	3690	
5/7/2024	ASMWP072	51000	Recognition ASMSO063	ASMSO063	-1,049.90	G/L Account	15231	3691	
5/7/2024	ASMWP072	15231	Recognition ASMSO063	ASMSO063	1,049.90	G/L Account	51000	3692	
5/7/2024	ASMWP071	51000	Completion ASMSO063	ASMSO063	1,049.90	G/L Account	54599	3693	
5/7/2024	ASMWP071	54599	Completion ASMSO063	ASMSO063	-1,049.90	G/L Account	51000	3694	
5/7/2024	ASMWP071	41200	Completion ASMSO063	ASMSO063	292.60	G/L Account	44399	3695	
5/7/2024	ASMWP071	44399	Completion ASMSO063	ASMSO063	-292.60	G/L Account	41200	3696	
5/7/2024	ASMWP073	51000	Completion ASMSO063	ASMSO063	-1,049.90	G/L Account	54599	3697	
5/7/2024	ASMWP073	54599	Completion ASMSO063	ASMSO063	1,049.90	G/L Account	51000	3698	
5/7/2024	ASMWP073	41200	Completion ASMSO063	ASMSO063	-292.60	G/L Account	44399	3699	
5/7/2024	ASMWP073	44399	Completion ASMSO063	ASMSO063	292.60	G/L Account	41200	3700	

13 ASM Planned Maintenance.

Planned Maintenance scheduling can be setup based on:

- Based on calendar Year: Creates a schedule based on service dates.
- Meter reading: Creates a maintenance schedule based on the meter readings.

Business Central

← PLANNED MAINTENANCE

Search + New Edit List Delete Open in Excel

Home ▾

SERVICE ITEM NO. ↑	SERVICE CODE ↑	SERVICE DESCRIPTION	PLANNED MAINTENANCE SCHEDULING	FIRST SERVICE DATE	NEXT SERVICE PERIOD	NEXT SERVICE DATE	CURR ME REAL
ASMSI085			Based on Calendar Year *		*		
			Based on Calendar Year To Expiry Date Meter Reading				

Sample maintenance based on service dates. You can create multiple planned maintenance for the service item.

Business Central

← PLANNED MAINTENANCE ✓ SAVED ↗

Search + New Edit List Delete Open in Excel

Home ▾

SERVICE ITEM NO. ↑	SERVICE CODE ↑	SERVICE DESCRIPTION	PLANNED MAINTENANCE SCHEDULING	FIRST SERVICE DATE	NEXT SERVICE PERIOD	NEXT SERVICE DATE	CURRENT METER READING	NEXT SERVICE METER INTERVAL	SE M RE/
ASMSI085	001	Quarterly Security updates	Based on Calendar Year	2/1/2024	3M	8/1/2024	0.00		
ASMSI085	002	General Service	Based on Calendar Year	6/1/2024	3M	9/1/2024	0.00		

Sample maintenance based on meter readings. You can also create multiple service codes for the same service item.

Business Central

← PLANNED MAINTENANCE ✓ SAVED ↗

Search + New Edit List Delete Open in Excel

Home ▾

SERVICE ITEM NO. ↑	SERVICE CODE ↑	SERVICE DESCRIPTION	PLANNED MAINTENANCE SCHEDULING	FIRST SERVICE DATE	NEXT SERVICE PERIOD	NEXT SERVICE DATE	CURRENT METER READING	NEXT SERVICE METER INTERVAL	NEXT SERVICE METER READING	SERVICE PACKAGE
ASMSI086	SERV001	Regular Vehicle service	Meter Reading	5/1/2024			5,000.00	4,000.00	9,000.00	ASM-SP-002

For maintenance based on date, Next Service Date should be greater than or equal to today. If Next Service date is greater than today, then service is not due.

Example for below entry, if today is 05/01/2024 and Next Service date is 05/01/2024 so service is due.

Business Central

PLANNED MAINTENANCE

Search + New Edit List Delete Open in Excel

Home

SERVICE ITEM NO. ↑	SERVICE CODE ↑	SERVICE DESCRIPTION	PLANNED MAINTENANCE SCHEDULING	FIRST SERVICE DATE	NEXT SERVICE PERIOD	NEXT SERVICE DATE	CURRENT METER READING	NEXT SERVICE METER INTERVAL	NEXT SERVICE METER READING	SERVICE PACKAGE
ASMSI085	001	Quarterly Security updates	Based on Calendar Year	2/1/2024	3M	5/1/2024	0.00			

The Planned Maintenance Worksheet allows you to suggest due planned maintenances. You can then send email reminders and create ASM Service quotes or orders.

You use Suggest Due Planned Maintenance action to suggest planned maintenance that are due or almost due for service.

Business Central

PLANNED SERVICE WORKSHEET

Name: DEFAULT

Manage Process Navigate

Suggest Due Planned Maintenance Send Service Email Reminders Create ASM Service Quotes/Orders

LINE NO. ↑	SERVICE CODE	SERVICE ENTITY TYPE	NO.	DESCRIPTION	CUSTOMER NO.	SERVICE DESCRIPTION	PLANNED MAINTEN... SCHEDUL...	NEXT SERVICE DATE	NEXT SERVICE METER READING	AS OF DATE
(There is nothing to show in this view)										

Business Central										
PLANNED SERVICE WORKSHEET										
Name DEFAULT										
Manage <u>Process</u> Navigate										
Suggest Due Planned Maintenance Send Service Email Reminders Create ASM Service Quotes/Orders										
LINE NO. ↑	SERVICE CODE	SERVICE ENTITY TYPE	NO.	DESCRIPTION	CUSTOMER NO.	SERVICE DESCRIPTION	PLANNED MAINTEN... SCHEDULI...	NEXT SERVICE DATE	NEXT SERVICE METER READING	AS OF DATE
1000	005	Service Item	ASM-SIN00007	FORD RANGER ...	01121212	CHECK OIL LEV...	Calendar Date	6/24/2024		6/7/2024
2000	008	Service Item	ASM-SIN00007	FORD RANGER ...	01121212	WHEEL BALAN...	Meter Reading		7,000.00	6/7/2024
3000	005	Service Item	ASM-SIN00013	FORD RANGER ...	01454545	CHECK OIL LEV...	Meter Reading		5,000.00	6/7/2024
4000	004	Service Item	ASM-SIN00014	HP LASERJET P...	10000	REFILL LOW OR...	Calendar Date	6/22/2024		6/7/2024
5000	003	Service Item	ASM-SIN00021	CABLING FOR L...	10000	REPLACE CABL...	Calendar Date	6/10/2024		6/7/2024
6000	001	Service Item	ASM-SIN00022	COMPUTER - H...	10000	CLEANING AN...	Calendar Date	6/12/2024		6/7/2024
7000	002	Service Item	ASM-SIN00022	COMPUTER - H...	10000	CHECK HARDD...	Calendar Date	6/24/2024		6/7/2024
8000	006	Service Com...	ASMSC00002	COMPUTER III ...	20000	CHANGE RAM ...	Calendar Date	6/22/2024		6/7/2024
9000	007	Service Com...	ASMSC00003	64 MB PC800 E...	20000	REPLACE 64 M...	Calendar Date	6/15/2024		6/7/2024

On the planned Service worksheet, you can send Service reminders via email. Service Reminders can be sent to the customers, Salespeople and to the Service Department depending on the selected options.

Business Central										
PLANNED SERVICE WORKSHEET										
Name DEFAULT										
Manage <u>Process</u> Navigate										
Suggest Due Planned Maintenance Send Service Email Reminders Create ASM Service Quotes/Orders										
LINE NO. ↑	SERVICE CODE	SERVICE ENTITY TYPE	NO.	DESCRIPTION	CUSTOMER NO.	SERVICE DESCRIPTION	PLANNED MAINTEN... SCHEDULI...	NEXT SERVICE DATE	NEXT SERVICE METER READING	AS OF DATE
1000	005	Service Item	ASM-SIN00007	FORD RANGER ...	01121212	CHECK OIL LEV...	Calendar Date	6/24/2024		6/7/2024
2000	008	Service Item	ASM-SIN00007	FORD RANGER ...	01121212	WHEEL BALAN...	Meter Reading		7,000.00	6/7/2024
3000	005	Service Item	ASM-SIN00013	FORD RANGER ...	01454545	CHECK OIL LEV...	Meter Reading		5,000.00	6/7/2024
4000	004	Service Item	ASM-SIN00014	HP LASERJET P...	10000	REFILL LOW OR...	Calendar Date	6/22/2024		6/7/2024
5000	003	Service Item	ASM-SIN00021	CABLING FOR L...	10000	REPLACE CABL...	Calendar Date	6/10/2024		6/7/2024
6000	001	Service Item	ASM-SIN00022	COMPUTER - H...	10000	CLEANING AN...	Calendar Date	6/12/2024		6/7/2024
7000	002	Service Item	ASM-SIN00022	COMPUTER - H...	10000	CHECK HARDD...	Calendar Date	6/24/2024		6/7/2024
8000	006	Service Com...	ASMSC00002	COMPUTER III ...	20000	CHANGE RAM ...	Calendar Date	6/22/2024		6/7/2024
9000	007	Service Com...	ASMSC00003	64 MB PC800 E...	20000	REPLACE 64 M...	Calendar Date	6/15/2024		6/7/2024

Business Central

PLANNED SERVICE WORKSHEET

Name:

Manage Process Navigate

Suggest Due Planned Maintenance Send Service Email

EDIT - ASM PLANNED SERVICES EMAILING

Send Customer Reminder ☒

Send To Sales Person ☒

Send to Service Department ☒

Schedule... OK Cancel

LINE NO. ↑	SERVICE CODE	SERVICE ENTITY TYPE	PLANNED MAINTENAN... SCHEDULING	NEXT SERVICE DATE	NEXT SERVICE METER READING	AS OF DATE
1000	005	Service Item	Calendar Date	6/24/2024		6/7/2024
2000	008	Service Item	Meter Reading		7,000.00	6/7/2024
3000	005	Service Item	Meter Reading		5,000.00	6/7/2024
4000	004	Service Item	Calendar Date	6/22/2024		6/7/2024
5000	003	Service Item	Calendar Date	6/10/2024		6/7/2024
6000	001	Service Item	Calendar Date	6/12/2024		6/7/2024
7000	002	Service Item	Calendar Date	6/24/2024		6/7/2024
8000	006	Service Compo...	Calendar Date	6/22/2024		6/7/2024
9000	007	Service Compo...	Calendar Date	6/15/2024		6/7/2024

You can create ASM Service orders or Quotes for the suggested Services on the worksheet. Create ASM Service quotes or orders using “Create ASM Service Quotes/Orders” action.

Business Central

PLANNED SERVICE WORKSHEET

Name: ... DEFAULT

Manage Process Navigate

Suggest Due Planned Maintenance Send Service Email Reminders **Create ASM Service Quotes/Orders**

LINE NO. ↑	SERVICE CODE	SERVICE ENTITY TYPE	NO.	DESCRIPTION	CUSTOMER NO.	SERVICE DESCRIPTION	PLANNED MAINTENAN... SCHEDULING	NEXT SERVICE DATE	NEXT SERVICE METER READING	AS OF DATE
5000	003	Service Item	ASM-SIN00021	CABLING FOR LS...	10000	REPLACE CABLE S...	Calendar Date	6/10/2024		6/7/2024
6000	001	Service Item	ASM-SIN00022	COMPUTER - HIG...	10000	CLEANING AND R...	Calendar Date	6/12/2024		6/7/2024
9000	007	Service Compo...	ASMSC00003	64 MB PC800 ECC	20000	REPLACE 64 MB P...	Calendar Date	6/15/2024		6/7/2024

Business Central

PLANNED SERVICE WORKSHEET | WORK DATE: 6/6/2024

Name:

Manage Process Navigate

Suggest Due Planned Maintenance Send Service Email

EDIT - CREATE PLANNED SERVICE ORDERS

Options

Journal Template Filter: ASM

Journal Batch Filter: DEFAULT

Document Type To Create: **ASM Service Orders**

OK Cancel

LINE NO. ↑	SERVICE CODE	SERVICE ENTITY TYPE	PLANNED MAINTENAN... SCHEDULING	NEXT SERVICE DATE	NEXT SERVICE METER READING	AS OF DATE
5000	003	Service Item	Calendar Date	6/10/2024		6/7/2024
6000	001	Service Item	Calendar Date	6/12/2024		6/7/2024
9000	007	Service Compo...	Calendar Date	6/15/2024		6/7/2024

14 ASM Time Sheets Management.

ASM Time Sheets provides a way to track time and resources that are spent on a service task. It also allows tracking resource absence.

ASM Time sheets has a simplified approval process that makes it easy to record time usage for resources or a machine so that managers can review the usage and its allocation. You can create timesheets using a batch.

Create ASM Time Sheets

Options

Starting Date 7/29/2024

No. of Periods 3

Create Lines From Service Ticket ☐

Filter: Resource

× No.

× Type

+ Filter...

Filter totals by:

+ Filter...

Schedule... OK Cancel

Time sheets will be created for eligible resources only. Before you can use time sheets, you must set up general information and specify a timesheet owner and approver of time sheets.

RESOURCE CARD

R0030 · Mary A. Dempsey

Process Report Resource Navigate Prices Planning Show Attached Actions Navigate Report Fewer options

General

No. R0030

Name Mary A. Dempsey

Type Person

Base Unit of Measure HOUR

Search Name MARY A. DEMPSEY

Blocked ☐

Privacy Blocked ☐

Last Date Modified 5/2/2024

Use Time Sheet ☒

Time Sheet Owner User ID SBC\BERNARD

Time Sheet Approver User ID SBC\BERNARD

Business Central

USER SETUP

Search + New Edit List Delete Show Attached Open in Excel

USER ID ↑	ALLOW POSTING FROM	ALLOW POSTING TO	RE... TIME	SALES PER... CODE	SALES RESP. CTR. FILTER	PURCHASE RESP. CTR. FILTER	SERVICE RESP. CTR. FILTER	TIME SHEET ADMIN.	E-MAIL	ASM BILLIN ROLE
SBC\BC.DEVE...			<input type="checkbox"/>					<input type="checkbox"/>		Admin
SBC\BERNARD			<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		Service
SBC\BETTY			<input type="checkbox"/>					<input type="checkbox"/>		Sales P
SBC\LRUSH			<input type="checkbox"/>					<input checked="" type="checkbox"/>		Admin
SBC\RICHARD			<input type="checkbox"/>					<input type="checkbox"/>		Admin
SBC\SBCNAV			<input type="checkbox"/>					<input type="checkbox"/>		Admin
			<input type="checkbox"/>					<input type="checkbox"/>		

You can then create and submit timesheets for approval.

Business Central

ASM TIME SHEET

Time Sheet No TS00023 Starting Date 5/13/2024

Resource No. R0030 Ending Date 5/19/2024

Manage Process Navigate Line Actions Navigate Fewer options

Submit Reopen

TYPE	DESCRIPTION	13 MON	14 TUE	15 WED	16 THU	17 FRI	18 SAT	19 SUN	STATUS
ASM Service Order	Computer Room 1	2	2	3		3	1		Open
ASM Service Order	IT Room 1	2	3	2	2	2	2		Open
ASM Service Order	General Workshop	4	1	5			1		Open

Instead manually entering timesheet Lines, you can copy and use your ASM ticket lines, or copy and reuse line from previous time sheets. In that way, you will only to enter the information in one place and the line information is always correct.

Business Central

ASM TIME SHEET

Time Sheet No TS00027 Starting Date 5/27/2024

Resource No. R0030 Ending Date 6/2/2024

Manage Process Navigate Line Actions Navigate Fewer options

Activity Details Create lines fr... Service Ticket Time Sheet Comments

Copy lines from...ious time sheet Time Sheet Allocation Line Comments

TYPE	DESCRIPTION	27 MON	28 TUE	29 WED	30 THU	31 FRI	1 SAT	2 SUN	STATUS
									Open

Among other functionalities, ASM Manager Time sheet allows a manager to review and approve or reject submitted timesheets.

business Central

ASM MANAGER TIME SHEET

Time Sheet No TS00020 ... Starting Date 5/6/2024

Resource No. R0010 Ending Date 5/12/2024

Approver User ID SBC\BERNARD

Process Navigate Show Line More options

Approve Reject Reopen

TYPE	DESCRIPTION	6 MON	7 TUE	8 WED	9 THU	10 FRI	STATUS
Resource	Maintenance	2		1	2		Approved
ASM Service Order	Computer Room 1					1	Approved
ASM Service Order	IT Room 1	2			4		Approved
ASM Service Order	General Workshop			2	2		Submitted
Absence	Holiday	5					Approved

After you approve a time sheet entries for a job, you can suggest them on ASM Service Journal for usage posting and billing.

business Central

ASM SERVICE JOURNAL

Batch Name ASM

Manage Process Prepare Post/Print Acumens eServices Line Actions Navigate Fewer options

Suggest Lines f... Time Sheets...

LINE TYPE	POSTING DATE	DOCUME... NO.	ENTITY TYPE	ENTITY NO	SERVICE ORDER NO	ASM SERVICE CONTRACT NO	ASM JOB NO	ARM RENTAL CONTRA... NO	SERVICE TICKET NO	TYPE	NO.	DESC
	5/3/2024	ASM-SJ-015								Resource		

Once posted, the manager can review the posted entries from ASM Managers Timesheet page.

Business Central

ASM MANAGER TIME SHEET

Time Sheet No. TS00020 Starting Date 5/6/2024

Resource No. R0010 Ending Date 5/12/2024

Approver User ID SBC\BERNARD

Process Navigate Show **Line** More options

Activity Details **Posting Entries**

TYPE	DESCRIPTION	6 MON	7 TUE	8 WED	9 THU	10 FRI	STATUS
Resource	Maintenance	2		1	2		Approved
ASM Service Order	Computer Room 1					1	Approved
ASM Service Order	IT Room 1	2			4		Approved
ASM Service Order	General Workshop			2	2		Submitted
Absence	Holiday	5					Approved

Business Central

VIEW - ASM TIME SHEET POSTING ENTRIES

TIME SHEET NO.	TIME SHEET LINE NO.	TIME SHEET DATE	DESCRIPTION	QUANTITY	DOCUME... NO.	POSTING DATE	ENTRY NO. ↑
TS00020	20000	5/10/2024	Computer Room 1	1.00	ASM-SJ-008	5/10/2024	8
TS00020	20000	5/11/2024	Computer Room 1	1.00	ASM-SJ-009	5/11/2024	9
TS00020	20000	5/12/2024	Computer Room 1	3.00	ASM-SJ-010	5/12/2024	10

Close

Posted Time Sheets can optionally be archived for future reference.

Business Central

ASM MANAGER TIME SHEET ARCHIVES

Search Manage **View Time Sheet** Show Attached Open in Excel More options

NO.	STARTING DATE ↑	ENDING DATE	RESOURCE NO. ↑
TS00021	5/6/2024	5/12/2024	R0030

15 Service Parts for Equipment

The feature allows users to setup service parts that might be required or are regularly used to repair or service an item. This makes it easy purchase or select these items during or a service.

Business Central

←

ITEM CARD

✓

SAVED

70081 · Dell PowerEdge T150 Tower Server Gen 11

Process

Report

Item

History

Special Sales Prices & Discounts

Request Approval

Acumens Service Job

Show Attached

Actions

Navigate

Report

Less

Create ASM Serviceltem Card

Parts For Equipment

Where Part Used

Item

Show less

No. 70081 ...

GTIN

Description Dell PowerEdge T150 Tower Server Gen 11

Item Category Code SERVERS

Blocked ☐

Service Item Group SERVER

Type Inventory

Automatic Ext. Text ☐

Base Unit of Measure PCS

Common Item No.

Last Date Modified 4/30/2024

Inventory >

0

Costs & Posting

Show less

COST DETAILS

POSTING DETAILS

Business Central

←

ASM SERVICE PARTS FOR EQUIPMENT

✓

SAVED

Search

+ New

Edit List

Delete

Show Attached

Open in Excel

ITEM NO.	ITEM DESCRIPTION	QUANTITY	BASE PART	REPLA...	COST	SALE PRICE
70082	Lithium-Ion Battery - 4000 mAh	1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	100.00	150.00
80217	Power Supply Cable	2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	0.40	0.80
80216	Ethernet Cable	3	<input type="checkbox"/>	<input checked="" type="checkbox"/>	0.20	0.60
80203	Graphic Card 9400	1	<input type="checkbox"/>	<input checked="" type="checkbox"/>	5.40	10.40
80103	19" M009 Monitor	1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	32.40	64.10
80202	Chip 32 MB	2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	4.30	8.10
80201	GRAPHIC PROGRAM	1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	3.60	6.50
			<input type="checkbox"/>	<input type="checkbox"/>		

Users can also view where the item is used as a part.

Business Central

ITEM CARD

70082 · Lithium-Ion Battery - 4000 mAh

Process | Report | Item | History | Special Sales Prices & Discounts | Request Approval | [Acumens Service Job](#) | Show Attached | Actions | Navigate | Report | Less

Create ASM ServiceItem Card | Parts For Equipment | **Where Part Used**

Item

No. 70082 GTIN

Description Lithium-Ion Battery - 4000 mAh Item Category Code MISC

Blocked

Type Inventory Service Item Group

Base Unit of Measure PCS Automatic Ext. Text

Last Date Modified 8/7/2024 Common Item No.

Inventory > 18

Business Central

ASM SERVICE PARTS FOR EQUIPMENT

Search + New Edit List Delete Show Attached Open in Excel

ASM MODEL NO. ↑	ASM MODEL DESCRIPTION	BASE PART	REPLACEMENT
70081	Dell PowerEdge T150 Tower Server Gen 11	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
766BC-A	CONTOSO Conference System	<input type="checkbox"/>	<input checked="" type="checkbox"/>
80006	Team Work Computer 533 MHz	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
80207	Basic Mouse	<input type="checkbox"/>	<input checked="" type="checkbox"/>
80208	Advanced Mouse	<input type="checkbox"/>	<input checked="" type="checkbox"/>
8904-W	Computer - Basic Package	<input type="checkbox"/>	<input checked="" type="checkbox"/>
8924-W	Server - Enterprise Package	<input type="checkbox"/>	<input checked="" type="checkbox"/>

From the Purchase Order, you can view the Service Parts. It also allows you to select and populate them on the purchase order.

Business Central

PURCHASE ORDER

106055 · Progressive Home Furnishings

Process Release Posting Order Request Approval Print/Send Navigate [Acumens Service Job](#) Show Attached More options

Look Up Service Parts

General

Progressive Home Furnishings

Lines Manage Line Functions Order Fewer options

TYPE	NO.	GST/HST	DESCRIPTION	LOCATION CODE	QUANTITY	RESERVED QUANTITY	UNIT OF MEASURE CODE	DIRECT UNIT COST EXCL. TAX
Item	*							

cs 365 Business Central

Manage [Home](#)

Add Lines

EDIT - SELECT SERVICE PARTS FOR EQUIPMENT

ASM Model Item 70081

SELECT...	ITEM NO.	ITEM DESCRIPTION	QUANTITY	COST	SALE PRICE	BASE PART	REPLAC...
<input type="checkbox"/>	70082	Lithium-Ion Battery - 4000 mAh	1	100.00	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80217	Power Supply Cable	2	0.40	0.80	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80216	Ethernet Cable	3	0.20	0.60	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80203	Graphic Card 9400	1	5.40	10.40	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80103	19" M009 Monitor	1	32.40	64.10	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80202	Chip 32 MB	2	4.30	8.10	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80201	GRAPHIC PROGRAM	1	3.60	6.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Close

Once the parts and replacements are entered into the purchase order, you can the post the purchase order.

The purchase order can be linked to the ASM Service order. This allows you to purchase the parts directly for the purchase order and in the process post consumption for the purchased parts.

Business Central

← PURCHASE ORDER ✎ + 🗑 ✓ SAVED ↗

106055 · Progressive Home Furnishings

Process Release Posting Order Request Approval Print/Send Navigate Acumens Service Job Show Attached More options ⓘ

Look Up Service Parts 🔗

General > Progressive Home Furnishings

Lines	Manage	Line	Functions	Order	Fewer options				
TYPE	UNIT OF MEASURE CODE	DIRECT UNIT COST EXCL. TAX	TAX AREA CODE	LINE AMOUNT EXCL. TAX	ASM SERVICE ORDER NO.	SERVICE TICKET NO.	SERVICE TICKET LINE NO.	QTY. TO RECEIVE	QUANTITY RECEIVED
Item	PCS	100.00		100.00	ASMSO210	ASM-ST-567	4000	1	
Item	PCS	0.40		0.80	ASMSO210	ASM-ST-565	2000	2	
Item	PCS	0.20		0.60	ASMSO210	ASM-ST-566	3000	3	
Item	PCS	5.40		5.40	ASMSO210	ASM-ST-567	5000	1	

On ASM Service Order you can view the parts.

Business Central

← ASM SERVICE ORDER ✎ + 🗑 ✓ SAVED ↗

ASMSO212 · The Cannon Group PLC

Process Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens eServices Show Attached ⋮ ⓘ

Acumens eServices > Estimate

Acumens WIP >

Lines | Manage | Line Acumen Service Job | Order | Fewer options 🔗

Service Estimate Service Tickets Service Requests **Look Up Service Parts** 🔗

Get Service Estimate Service Tickets History Service Materials

TYPE	NO.	DESCRIPTION	ASM SERV-ITEM NO	ASM SERV-SERIAL NO	LINKED TO ASM SERV-ITEM NO	LOCATION CODE	QUANTITY	RESERVED QUANTITY	U M C
Item	SBI0000024	Dell PowerEdge T150 Tower Serv...	ASMSI120			BLUE	1		PC

ms 365 Business Central

Manage

Home

Delete

EDIT - SELECT SERVICE PARTS FOR EQUIPMENT

SELECT...	ITEM NO.	ITEM DESCRIPTION	QUANTITY	COST	SALE PRICE	BASE PART	REPLAC...
<input type="checkbox"/>	70082	Lithium-Ion Battery - 4000 mAh	1	100.00	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80217	Power Supply Cable	2	0.40	0.80	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80216	Ethernet Cable	3	0.20	0.60	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80203	Graphic Card 9400	1	5.40	10.40	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80103	19" M009 Monitor	1	32.40	64.10	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80202	Chip 32 MB	2	4.30	8.10	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	⋮ 80201	GRAPHIC PROGRAM	1	3.60	6.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>						<input type="checkbox"/>	<input type="checkbox"/>

Close

Item	⋮ SBI0000024	Dell PowerEdge T150 Tower Serv...	ASMSI120	BLUE	1	-	PC
------	--------------	-----------------------------------	----------	------	---	---	----

You can opt select the items and add them to the ASM Service order.

cs 365 Business Central

ManageHome

Add Lines

EDIT - SELECT SERVICE PARTS FOR EQUIPMENT

SELECT...	ITEM NO.	ITEM DESCRIPTION	QUANTITY	COST	SALE PRICE	BASE PART	REPLAC...
<input checked="" type="checkbox"/>	70082	Lithium-Ion Battery - 4000 mAh	1	100.00	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	80217	Power Supply Cable	2	0.40	0.80	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80216	Ethernet Cable	3	0.20	0.60	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	80203	Graphic Card 9400	1	5.40	10.40	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	80103	19" M009 Monitor	1	32.40	64.10	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80202	Chip 32 MB	2	4.30	8.10	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	80201	GRAPHIC PROGRAM	1	3.60	6.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>						<input type="checkbox"/>	<input type="checkbox"/>

Close

ItemSBI0000024Dell PowerEdge T150 Tower Serv...ASMSI120BLUE1PC

16 Equipment Inspection and Testing.

Equipment Inspection and Testing provides an option to conduct inspections and tests on equipment to check for operational efficiency, compliance and quality.

You can setup different inspection activities and tasks for each service item group.

Dynamics 365 Business Central

CRONUS

Service Inspection Test Type

Service Item Group Filter: CARS

Manage

TEST ISSUE	ADDITIONAL INSTRUCTIONS
Body Works	Check for dents, scratches, dirt, oil and grease marks.
Wheel alignment and balancing	Check steering centring, balance the wheels, and align the wheels.
Suspension System	Check bushes, coils, shocks. Check drive noises
Lighting	Check for centring, focus, dimming and beaming
Engine Performance	Inspect for oil leaks, check oil level and quality, listen for unusual noises, and use diagnostic tools t...
Transmission Issues	Check transmission fluid level and quality, look for leaks, and test for smooth gear changes. Ensure...
Brake Problems	Inspect brake pads and rotors, check brake fluid level, and test brake responsiveness.
Cooling System Problems	Check coolant level and condition, inspect radiator and hoses for leaks, and ensure the cooling fan...
Starter Issues	Test the starter motor and solenoid, check wiring connections, and ensure the battery is fully charg...
Electrical Component Failures	Inspect fuses and relays, check wiring for damage, and test individual components for proper oper...
Corrosion and Rust	Inspect underbody, wheel wells, and body panels for rust. Apply rust protection treatments and re...
Air Conditioning and Heating Issues	Inspect refrigerant levels, check compressor operation, and ensure all HVAC system components a...
Sensor Malfunctions	Use diagnostic tools to read sensor data and error codes, inspect and clean sensors, and replace fa...

Inspection tests are performed for ASM Service items.

When the technician creates a new Service Inspection Test, they must select the ASM Service item to perform tests. Service Inspection lines are automatically populated from the Service Item Group.

business Central

Service Inspection Test

Process | Report | Show Attached | More options

Pictures | Re-open | Start Test | Finish Test | Test Wizard | Service Order

General

Document No.: EQI0002

Service Item No.: *

Service Item Description: -

Service Item Group: -

Repair Code: -

Ticket Status: Created

Inspection Status: Open

TRACKING

Start Date: 6/13/2024

Start Time: -

End Date: -

End Time: -

Lines

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INSP... EXC...	INSPECTION STATUS	CURRENT STATUS	PICTURES	EXECUTED BY	APPROVED BY
(There is nothing to show in this view)							

Business Central

←

SERVICE INSPECTION TEST

EQI0002

Process

Report

Show Attached

More options

Pictures

Re-open

Start Test

Finish Test

Test Wizard

Service Order

✓

SAVED

EQI0002

General

Show more

Document No.

EQI0002

Inspection Status

Open

Service Item No.

ASM-SIN00013

TRACKING

Service Item Description

Ford Ranger XL

Start Date

6/13/2024

Service Item Group

CARS

Start Time

Repair Code

End Date

Ticket Status

Created

End Time

Lines

Line

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INSPE... EXCEC...	INSPECTION STATUS	CURRENT STATUS	PICTURES	EXECUTED BY	APPROVED BY
Body Works	Check for dents, scratches, dirt, oil and grease marks.	<input type="checkbox"/>	Open		0		
Wheel alignment and balancing	Check steering centring, balance the wheels, and align the wheels.	<input type="checkbox"/>	Open		0		
Suspension System	Check bushes, coils, shocks. Check drive noises	<input type="checkbox"/>	Open		0		
Lighting	Check for centring, focus, dimming and beaming	<input type="checkbox"/>	Open		0		
Engine Performance	inspect for oil leaks, check oil level and quality, listen for unusual noises, and use diagnostic tools to read engine error codes. Ensure regular oil changes and maintenance.	<input type="checkbox"/>	Open		0		

Technician can add pictures for the general inspection and for individual line items. Choose and mark the main picture to be displayed on card page.

5 Business Central

←

SERVICE INSPECTION TEST PICTURES

✓

SAVED

Search

New

Edit List

Delete

Import

Export

Delete

Open in Excel

DESCRIPTION

FILE NAME

MAIN
PICTURE

LAST DATE
MODIFIED

2023 Nissan Patrol Warrior CA0123	2023-Nissan-Patrol Warrior-SUV-Grey.jpg	<input checked="" type="checkbox"/>	6/17/2024
2023 Nissan Patrol Warrior CA0123	2023-Nissan-Patrol Warrior-SUV-Grey 2.jpg	<input type="checkbox"/>	6/17/2024

Picture

The main picture is displayed on the main page.

Business Central

SERVICE INSPECTION TEST

EQI0002

Process Report Show Attached More options

Pictures Re-open Start Test Finish Test Test Wizard Service Order


General > ASM-SIN00013 CARS

Lines | Line

Pictures

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INS... EX...	INSPECT... STATUS	CURRENT STATUS	PICTURES
Suspension System	Check drive noises	<input type="checkbox"/>	Open		
Lighting	Check for centering, focus, dimming and beaming	<input type="checkbox"/>	Open		
Engine Performance	Inspect for oil leaks, check oil level and quality, listen for unusual noises, and use diagnostic tools to read engine error codes. Ensure	<input type="checkbox"/>	Open		
Transmission Issues	Check transmission fluid level and quality, look for leaks, and test for smooth gear changes. Ensure regular transmission service.	<input type="checkbox"/>	Open		

Picture



Inspection Test Details

Document No. EQI0002

Service Order No. -

Service Item No. ASM-SIN00013

No. of Return Charges 0

Service Inspection Test Picture F...

Pictures in Header: 2

Pictures in Line: 0

Once the test issues have been identified and updated on the lines, the Inspection testing process can begin.

Business Central

SERVICE INSPECTION TEST

EQI0002

Process Report Show Attached More options

Pictures Re-open Start Test Finish Test Test Wizard Service Order

General > ASM-SIN00013 CARS

Lines | Line

Pictures

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INS... EX...	INSPECT... STATUS	CURRENT STATUS	PICTURES	EXECUT... BY	APPROVED BY
Body Works	Check for dents, scratches, dirt, oil and grease marks.	<input type="checkbox"/>	Open		1		
Wheel alignment and bal...	Check steering centring, balance the wheels, and align the wheels.	<input type="checkbox"/>	Open		0		
	Check bushes, coils, shocks.						

You can create a Service Order is created for the inspection in case some items are required to be billed for repairs done. This creates an ASM Service Order and related tickets.

Business Central

← SERVICE INSPECTION TEST ✎ + 🗑 ✓ SAVED ↗

EQI0002

[Process](#) [Report](#) [Show Attached](#) [More options](#)

[Pictures](#) [Re-open](#) [Start Test](#) [Finish Test](#) [Test Wizard](#) [Service Order](#)

General > ASM-SIN00013 CARS

Lines [Line](#) [Pictures](#)

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INSPECTION EXECUTED	INSPECTION STATUS	CURRENT STATUS	PICTURES	EXECUTED BY	APPROVED BY
Body Works	Check for dents, scratches, dirt, oil and grease marks.	<input checked="" type="checkbox"/>	Pass	Ok	1	SBC\BERNARD	SBC\BERNARD
Wheel alignment and bal...	Check steering centring, balance the wheels, and align the wheels.	<input type="checkbox"/>	Open		0		
Suspension System	Check bushes, coils, shocks. Check drive noises	<input type="checkbox"/>	Open		0		
Lighting	Check for centering, focus, dimming and beaming	<input type="checkbox"/>	Open		0		

Once Inspection is started, the status is updated on the Service inspection page for ease of tracking by the technicians.

Business Central

← SERVICE INSPECTION TEST ✎ + 🗑 ✓ SAVED ↗

EQI0002

[Process](#) [Report](#) [Show Attached](#) [More options](#)

[Pictures](#) [Re-open](#) [Start Test](#) [Finish Test](#) [Test Wizard](#) [Service Order](#)

General Show more

Document No. EQI0002

Service Item No. ASM-SIN00013

Service Item Description Ford Ranger XL

Service Item Group CARS

Repair Code

Ticket Status Started

Inspection Status **Open**

TRACKING

Start Date 6/17/2024

Start Time 10:28:00 AM

End Date

End Time

Lines [Line](#) [Pictures](#)

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INSPE... EXEC...	INSPECTION STATUS	CURRENT STATUS	PICTURES	EXECUTED BY	APPROVED BY
Body Works	Check for dents, scratches, dirt, oil and grease marks.	<input type="checkbox"/>	Open		1		
Wheel alignment and balancing	Check steering centring, balance the wheels, and align the wheels.	<input type="checkbox"/>	Open		0		
	Check bushes, coils, shocks. Check drive						

The ASM Service Item is also continuously updated so the users or technicians can know the progress of the inspection.

Business Central

ASM SERVICE ITEM

ASM-SIN00013 · Ford Ranger XL

Item HOME Show Attached Report Fewer options

General > ASM-SIN00013 Ford Ranger XL SBI0000004 Installed

Customer > 01454545 New Concepts Furniture Ms. Tammy L. McDonald

Shipping >

Vendor >

Detail >

Acumens eServices

Service Item Group Code CARS Last Service Date 5/22/2024

On Scheduled Maintenance On Last Service Meter Reading 0.00

Service Package ASM-SP-001 WARRANTY

Inspection Package CAR SERVICE Warranty Starting Date (Labor)

Availability Status Inspection Warranty Ending Date (Labor)

Enable Service Inspection Warranty Starting Date (Parts)

First Service Date Warranty Ending Date (Parts)

To update the Inspection lines, the technician ticks the “Inspection Executed” field and then select status of the inspection on “Inspection Status” field. “Current Status” is automatically updated.

Business Central

SERVICE INSPECTION TEST

EQI0002

Process Report Show Attached More options

Pictures Re-open Start Test Finish Test Test Wizard Service Order

General >

Lines Line

Pictures

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INSPECTION EXECUTED	INSPECTION STATUS	CURRENT STATUS	PICTURES	EXECUTED BY	APPROVED BY
Body Works	Check for dents, scratches, dirt, oil and grease marks.	<input checked="" type="checkbox"/>	Open		1	SBC\BERNARD	
Wheel alignment and ...	Check steering centring, balance the wheels, and align the wheels.	<input type="checkbox"/>	Open		0		
Suspension System	Check bushes, coils, shocks. Check drive noises	<input type="checkbox"/>	Open		0		
	Check for centering, focus,						

Business Central

SERVICE INSPECTION TEST EQI0002

Process Report Show Attached More options

Pictures Re-open Start Test Finish Test Test Wizard Service Order

General > ASM-SIN00013 CARS

Lines Line

Pictures

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INSPECTION EXECUTED	INSPECTION STATUS	CURRENT STATUS	PICTURES	EXECUTED BY	APPROVED BY
Body Works	Check for dents, scratches, dirt, oil and grease marks.	<input checked="" type="checkbox"/>	Pass	Ok	1	SBC\BERNARD	SBC\BERNARD
Wheel alignment and balancing	Check steering centring, balance the wheels, and align the wheels.	<input type="checkbox"/>	Open		0		
Suspension System	Check bushes, coils, shocks. Check drive noises	<input type="checkbox"/>	Open		0		
Lighting	Check for centering, focus, dimming and beaming	<input type="checkbox"/>	Open		0		
Engine Performance	Inspect for oil leaks, check oil level and quality, listen for unusual noises, and use diagnostic tools to read engine error codes. Ensure regular oil changes and maintenance.	<input type="checkbox"/>	Open		0		

If the Inspection fails, the technician can manually add a new ticket to the created ASM Service to resolve the Issue. Once the Inspection is completed, then the technician can finish the inspection and the ASM Service Item is updated accordingly.

Business Central

SERVICE INSPECTION TEST EQI0002

Process Report Show Attached More options

Pictures Re-open Start Test **Finish Test** Test Wizard Service Order

General > ASM-SIN00013 CARS

Lines Line

Pictures

TEST ISSUE	ADDITIONAL INSTRUCTIONS	INSPECTION EXECUTED	INSPECTION STATUS	CURRENT STATUS	PICTURES	EXECUTED BY	APPROVED BY
Body Works	Check for dents, scratches, dirt, oil and grease marks.	<input checked="" type="checkbox"/>	Pass	Ok	1	SBC\BERNARD	SBC\BERNARD
Wheel alignment and ...	Check steering centring, balance the wheels, and align the wheels.	<input checked="" type="checkbox"/>	Pass	Ok	0	SBC\BERNARD	SBC\BERNARD
	Check bushes, coils, shocks. Check drive noises						

Business Central

← SERVICE INSPECTION TEST ✎ + 🗑 ✓ SAVED ↗

EQI0002

[Process](#) | [Report](#) | [Show Attached](#) | [More options](#) 🕒

🖼 Pictures 🔄 Re-open ▶ Start Test ■ Finish Test 🔧 Test Wizard 📄 Service Order 🔗

General Show more

Document No.	EQI0002	Inspection Status	Pass
Service Item No.	ASM-SIN00013	TRACKING	
Service Item Description	Ford Ranger XL	Start Date	6/17/2024 📅
Service Item Group	CARS	Start Time	10:28:00 AM
Repair Code		End Date	6/17/2024 📅
Ticket Status	Complete	End Time	11:42:00 AM

Lines | [Line](#) 📄

🖼 Pictures 🔗

INSPECTION INSPECTION EXECUTED APPROVED

The technician can also use the Test Wizard to perform the Inspection tests.

Business Central

← SERVICE INSPECTION TEST ✎ + 🗑 ✓ SAVED ↗

EQI0001

[Process](#) | [Report](#) | [Show Attached](#) | [More options](#) 🕒

🖼 Pictures 🔄 Re-open ▶ Start Test ■ Finish Test 🔧 Test Wizard 📄 Service Order 🔗

General Show more

Document No.	EQI0001	Inspection Status	Open
Service Item No.	ASM-SIN00022	TRACKING	
Service Item Description	Computer - Highline Package	Start Date	6/17/2024 📅
Service Item Group	SER-IG	Start Time	5:34:00 AM
Repair Code	CS	End Date	📅
Ticket Status	Started	End Time	🕒

Lines | [Line](#) 📄

🖼 Pictures 🔗

17 ASM Dispatch and Resource Scheduling

Acumens Service Job management provides a module for planning service item pickup, delivery and onsite scheduling for technicians.

You define territories or regions where individual technicians will be assigned.

Business Central

ASM TERRITORIES

✓ SAVED

Search + New Edit List Delete Show Attached Open in Excel

CODE ↑	NAME	REGION CODE	INACTIVE
FRESNO 41	Fresno Highway City	CARLIFORNIA	<input type="checkbox"/>
001	Territory 1	REGION1	<input checked="" type="checkbox"/>
MONTEREY01	Monterey 01:00PM	CARLIFORNIA	<input type="checkbox"/>
QUEEN	Queen	MAINE	<input type="checkbox"/>
SOUTH	South West	WV	<input type="checkbox"/>
UPPER-NY	Upper NY	FLORIDA	<input type="checkbox"/>
			<input type="checkbox"/>

> Navigate

> Setup

> Tasks

All Technicians can be scheduled on a specified date.

Dynamics 365 Business Central

Environment: Sandbox

ASM Daily Technician Scheduler

✓ Saved

Manage Home More options

+ Schedule Technicians Edit Technician Schedule

Territory No. ↑	Region Code ↑	Technician No. ↑	Technician Name	Location Code	Scheduled Technician Date ↑ ▼	Description
BAKERSFIEL	CALIFORNIA	KATHERINE	KATHERINE HULL	VAN1	7/29/2024	2024 July week 5
FRESNO	CALIFORNIA	LINA	Lina Townsend	EAST	7/29/2024	2024 July week 5
→ SACRAMENTO	CALIFORNIA	JERBY	Terry Dodds	EAST	7/29/2024	2024 July week 5
SANBARBRA	CALIFORNIA	RICHARD	Richard Lenawasae	EAST	7/29/2024	
LAS VEGAS	NEVADA	MARTY	Marty Horst	LEWES ROAD	7/29/2024	2024 July week 5

ASM Add Technicians per date

Schedule Date 7/29/2024

Special Instruction

OK Cancel

You can view the schedule of each technician.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Technician Scheduler

KATHERINE · 2 · 7/29/2024

Home | More options

+ Add Technician | Technicians Manual Entry | Truck List

Territory No. 1	Region Code 1	Technician No. 1	Technician Name	Scheduled Technician Date 1	Description	Created By
BAKERSFIEL	CALIFORNIA	KATHERINE	KATHERINE HULL	8/27/2024		DEVELOPER
CRESCENT	CALIFORNIA	LINA	Lina Townsend	7/26/2024	July 2024 week 4	
FRESNO	CALIFORNIA	KATHERINE	KATHERINE HULL	7/11/2024		DEVELOPER
FRESNO	CALIFORNIA	MARTY	Marty Horst	7/26/2024	July 2024 week 4	
FRESNO	CALIFORNIA	TERRY	Terry Dodds	7/12/2024	All Deliveries to Start by 08:00 AM.	
REDDING	CALIFORNIA	LINA	Lina Townsend	7/13/2024	Saturday Schedule	DEVELOPER
SAN DIEGO	CALIFORNIA	KATHERINE	KATHERINE HULL	7/12/2024	All Deliveries to Start by 08:00 AM.	
SAN FRANSI	CALIFORNIA	LINA	Lina Townsend	7/12/2024	All Deliveries to Start by 08:00 AM.	
SAN JOSE	CALIFORNIA	MARTY	Marty Horst	7/12/2024	All Deliveries to Start by 08:00 AM.	
LAS VEGAS	NEVADA	TERRY	Terry Dodds	7/26/2024	July 2024 week 4	

The dispatch list provides a detailed view of all active schedules for each day. This is a collapsible and expandable page. This will show the technicians and the respective assigned Ticket or ASM Service orders.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Dispatch

Scheduled Date: 7/12/2024

Home | More options

Refresh Territory | + Add Technician | Add Technician STOP | View Stop Details | Refresh Schedule | View Change Log | PrintSend

Region Code	Territory No.	Territory Name	Technician No.	Technician Name	Description/Special Instruction	Custom...	Customer Name	Document Type	Document No.	Scheduled Technician Date	Document Description	Delivery Method	First Stop	Stop Date
→ CALIFORNIA	FRESNO	Fresno												
→ CALIFORNIA	FRESNO	Fresno	TERRY	Terry Dodds	All Deliveries to Start by 08:00 AM.					7/12/2024				
→ CALIFORNIA	SAN DIEGO	San Diego												
→ CALIFORNIA	SAN DIEGO	San Diego	KATHERINE	KATHERINE HULL	All Deliveries to Start by 08:00 AM.					7/12/2024				
→ CALIFORNIA	SAN DIEGO	San Diego	KATHERINE	KATHERINE HULL		30000	School of Fine ...	Service Ti...	ASM-ST-012	7/12/2024	Repairs			7/12/2024
→ CALIFORNIA	SAN DIEGO	San Diego	KATHERINE	KATHERINE HULL		50000	Relecloud	Service Ti...	ASM-ST-014	7/12/2024	Repairs			7/12/2024
→ CALIFORNIA	SAN FRANSI	San Francisco												
→ CALIFORNIA	SAN FRANSI	San Francisco	LINA	Lina Townsend	All Deliveries to Start by 08:00 AM.					7/12/2024				
→ CALIFORNIA	SAN FRANSI	San Francisco	LINA	Lina Townsend		30000	School of Fine ...	Service Ti...	ASM-ST-013	7/12/2024	Oil Change			7/12/2024
→ CALIFORNIA	SAN JOSE	San Jose												
→ CALIFORNIA	SAN JOSE	San Jose	MARTY	Marty Horst	All Deliveries to Start by 08:00 AM.					7/12/2024				

If an item requires in-shop service, technicians can create Pickup and Delivery tickets.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Service Order

ASM-SO00024 · Adatum Corporation

Home Report Release Posting Prepare Order Request Approval Print/Send Navigate Acumens Service Jobs Actions Related Reports Automate

General > 8/9/2024 8/9/2024 8/19/2024

Acumens Service Job > Time & Material

Acumens WIP >

ASM Service Order Subform Manage Line Acumens Service Job Order

Service Estimate Service Tickets Service Materials Create Pickup Ticket Service Tickets History

Get Service Estimate Service Requests Look Up Service Parts Create DeliveryTicket

Type	No.	Description	ASM Serv-Item No	ASM Serv-Item Serial No	Linked to ASM Serv-Item No	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Discount %	ASM Warranty Disc %	Line Amount Excl. Tax	It
→ Item	SBI0000003	HP LaserJet Pro ...	ASM-SIN00041			MAIN	1	PCS	*		0.00	*	

18 Van Inventory.

Van Inventory feature provides an option to monitor inventory items used by technicians on a field service.

A location is setup as a truck\Van location. This is then be assigned to a technician.

Dynamics 365 Business Central

Environment: Sandbox3

Location Card

VAN1 · North Territory

Online MapResource LocationsZonesBinsInventory Posting SetupWarehouse EmployeesDimensionsMore options

General

CodeVAN1

NameNorth Territory

Use As In-Transit

Exclude from Tax Calculation

Tax Area Code

Tax Exemption No.

Acumens Service Job

Truck Location

Address & Contact

Dynamics 365 Business Central

Environment: Sandbox3

Resource Card

KATHERINE · KATHERINE HULL

HomeResourceReportMore options

General

PersonHOURSERVICE

Acumens Service Job

Resource Group NoR0010

Technician

Location CodeVAN1

Invoicing

LABORSERVICES

Personal Data

ASM Truck Inventory Minimums allows setting up minimum quantities required for a territory or location.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Truck Inventory Minimums

✓ Saved

+ New Edit List Delete

Type ↑	Code ↑	Item No. ↑	Item Name	Description	Minimum Quantity
→ Truck	VAN1	70100	PAINT, BLACK	North Territory	3
Truck	VAN1	70101	PAINT, YELLOW	North Territory	2
Warehouse	LEWES ROAD	70100	PAINT, BLACK	LEWES ROAD	4
Warehouse	LEWES ROAD	70101	PAINT, YELLOW	LEWES ROAD	4
Territory	FRESNO	70003	REAR PANEL	Fresno	3
Territory	SAN JOSE	70002	TOP PANEL	San Jose	3

This guides a technician on the minimum inventory they should have during a field service. If a restock is required, the technician will use the truck journal to transfer and replenish their stocks.

An item can be set on Territory, warehouse and Truck level. When inventory is calculated on the truck Journal, Truck level will take precedence then warehouse and lastly Territory level.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Truck Journal

✓ Saved

Technician No. KATHERINE

Truck No. VAN1

Delivery Date. 8/30/2024

Manage Home Automate Fewer options

Calculate Inventory Item Tracking Lines Add Item Line Post

Truck No ↑	Technician No ↑	Code ↑	Delivery Date ↑	Item No.	Description	Unit of Measure Code	Quantity Required	Quantity On Truck	Quantity to Pick	Quantity Picked	From Location Code	Posted
→ Y891	KATHERINE	VAN1	8/30/2024	70100	Paint, black	CAN	3.00	10.00	0.00	0.00	MAIN	<input type="checkbox"/>
VAN1	KATHERINE	VAN1	8/30/2024	70101	Paint, yellow	CAN	2.00	12.00	0.00	0.00	MAIN	<input type="checkbox"/>

From the truck location you can view the inventor assigned and available quantities.

Dynamics 365 Business Central

Environment: Sandbox3

ASM Trucks

Truck Inventory

Code ↑	Name	State
VAN1	North Territory	
VAN2	South Territory	

Dynamics 365 Business Central						Environment: Sandbox3					
ASM Trucks											
ASM Truck Inventory											
Type	No.	Description	Quantity on Hand	Allocated Quantity	Available Quantity ↑ ↓						
Item	70001	Base	4.00	2.00	2.00						
Item	70100	Paint, black	10.00	3.00	7.00						
Item	70101	Paint, yellow	12.00	5.00	7.00						

19 ASM Custom Document Templates.

This provides the option to print and email document report printout directly from the document. The report printouts are standardized across ASM Service and ASM Sales Documents.

19.1 ASM Report Selections.

You can set up reports for the documents below.

← ASM REPORT SELECTIONS

✓ SAVED ↗

Report usage

Manage

SEQUENCE	REPORT ID	REPORT CAPTION
1	83335	ASM Service C

ASM Service Estimate

ASM Sales Quote

ASM Sales Order

ASM Sales Pro Forma Invoice

ASM Sales Invoice

ASM Sales Credit Memo

ASM Sales Return Order

ASM Service Quote

ASM Service Order

ASM Service Pro Forma Invoice

ASM Service Estimate

ASM Service Work Order

ASM Service Invoice

ASM Service Credit Memo

ASM Service Return Order

Posted ASM Sales Invoice

Posted ASM Sales Credit Memo

Posted ASM Sales Shipment


Posted ASM Sales Receipt

Posted ASM Service Invoice

Posted ASM Service Credit Memo

19.2 Overview of the reports.

Most ASM document reports have a standardized print layout below.



CRONUS USA, Inc.
7122 South Ashford Street
Westminster
Atlanta, GA 31772
USA
Phone No. +1 425 555 0100

Pro Forma Invoice

Page 1 of 1

Invoice No.
ASMSO066

Customer PO No.

Bill To:
Selangorian Ltd.
Mr. Mark McArthur
153 Thomas Drive
Chicago, IL 61236
USA

Alternate Payment Method : See footer for details
Preferred Payment Method : WIRE via Bank Account
Bank Name : World Wide Bank
Account Name : CRONUS USA, Inc.
ABA/Routing No. : 99-99-999
SWIFT Code : BOFAUS33DOOC
Bank Account No. : 99-99-888

Ship To:
Selangorian Ltd.
Mr. Mark McArthur
153 Thomas Drive
Chicago, IL 61236
USA

Project	PO Date 2/22/2024	Payment Terms Net 14 days	Customer Ref. 1
Department Sales	Due Date 03/07/2024	Job No.	Customer Ref. 2

Item/Description	Unit	Quantity	Unit Price	Line Amount	Discount	Total Price
8924-W Server - Enterprise Package	Piece	1				
70100 Paint, black	Can	2	4.10	8.20		8.20
70065 14" x 17" Screen Monitor	Piece	3	12.00	36.00		36.00
ELECTRICAL Electrical Works	Hour	2	166.00	332.00		332.00
R0020 Mark Hanson	Hour	2	20.00	40.00		40.00
R0020 Mark Hanson	Hour	4	14.00	56.00		56.00

Remit To:
CRONUS Systems USA, Inc.
75 Remittance Dr., Suite 6963
Chicago, IL 60675-6963
USA

Standard terms and conditions apply

Subtotal: 472.20
Sales Tax (1.36%): 6.41


Total USD: 479.17

e-Mail questions about proforma invoice to orders@cronususa.com

02/26/2024 08:48 AM

Check our products and services at

Workorder and Service Estimate Reports have a different layout.



SERVICE WORK ORDER

CRONUS USA, Inc.
7122 South Ashford Street
Westminster
Atlanta, GA 31772
USA
Phone No. +1 425 555 0100


Page 1 of 1

ASM Service Order No.
ASMSO066

Customer RFQ No.

Ship-to:
Selangorian Ltd.
Mr. Mark McArthur
153 Thomas Drive
Chicago, IL 61236
USA

Bill To:
Selangorian Ltd.
Mr. Mark McArthur
153 Thomas Drive
Chicago, IL 61236
USA



Project	Document Date February 22, 2024	Payment Terms Net 14 days	Customer Ref. 1
Department Sales	Due Date 03/07/2024	Job No.	Customer Ref. 2

Ticket No	Ticket Description	Task No	Task Description	Billing Option	Technician / Parts	Qty	Unit of Measure
ASM-ST-262	Car Wash Bay 1	T4	Car Wash	No Charge	Car Soap	2	L
		T4	Car Wash	No Charge	Mary A. Dempsey	2	HOUR
ASM-ST-263	Wheel Alignment	T6	Wheel Alignment	No Charge	Timothy Sneath	1.5	HOUR
		T1	Diagnosis	No Charge	Pressure Wash	3	PCS
ASM-ST-264	Wheel Balancing 1	T5	Wheel Balancing	No Charge	Electrical Diagnosis	1	HOUR
		T5	Wheel Balancing	No Charge	Mechanical Works	1	HOUR

Agreed: ☒

Print Name:

Sign Date:

Standard terms and conditions apply

e-Mail questions about quotation to orders@cronususa.com

02/26/2024 08:52 AM

[Check our products and services at](#)

**SERVICE ESTIMATE**

Page 1 of 1

CRONUS USA, Inc.
7122 South Ashford Street
Westminster
Atlanta, GA 31772
USA
Phone No. +1 425 555 0100

Service Order No.
ASMSO066
Customer PO No.

Bill To:
Selangorian Ltd.
Mr. Mark McArthur
153 Thomas Drive
Chicago, IL 61236
USA

Ship To:
Selangorian Ltd.
Mr. Mark McArthur
153 Thomas Drive
Chicago, IL 61236
USA

Project	P.O. Date 2/22/2024	Payment Terms Net 14 days	Customer Ref. 1
Department Sales	Due Date 03/07/2024	Job No.	Customer Ref. 2

Service Item No: 8924-W**Details:**

Type	No.	Description	Unit	Quantity	Unit Price	Line Amount	Discount	Total Price
Parts	70100	Paint, black	Can	2	4.10	8.20		8.20
Parts	70065	14" x 17" Screen Monitor	Piece	3	12.00	36.00		36.00
Labor	ELECTRICAL	Electrical Works	Hour	2	166.00	332.00		332.00
Labor	R0020	Mark Hanson	Hour	2	20.00	40.00		40.00
Labor	R0020	Mark Hanson	Hour	4	14.00	56.00		56.00

Service Comments

Travel Expenses

Miscellaneous

Type	No.	Description	Unit	Quantity	Unit Price	Line Amount	Discount	Total Price
Labor	SOFTWARE	Software Updates	Hour	1	40	40.00		40.00

Agreed: _____
Print Name: _____
Sign Date: _____

Standard terms and conditions apply

Subtotal: 512.20
Sales Tax (1.33%): 5.85

Total USD: 518.05

e-Mail questions about order to orders@cronususa.com

02/26/2024 08:58 AM

Check our products and services at

19.3 Setup Payment Remittance Information.

You can set the preferred and alternate payment options to be printed on the report. Preferred and alternate payment options can also be set up for individual customers.

Dynamics 365 Business Central

Environment: Sandbox3

✓ Saved

←

✎

🔗

+

🗑

Acumens Service Job Setup

HOME | More options

General >

Reports >

Terms and conditions >

Payment Remittance Information

Payment Information

Preferred Pay By WIRE VIA BANK ACCOUNT ▾

Preferred Payment Method US Bank ▾

Alternate Pay By REMIT CHECK TO ▾

Alternate Payment Method Send Check ▾

Remittance Address

Remittance Address Information CRONUS Systems USA, Inc.
75 Remittance Dr., Suite 6963
Chicago, IL 60675-6963 ▾

Billing Texts >

Number Series >

19.4 Custom Email Templates.

Allows you to send quick emails with the preformatted email body templates. The email will include an attachment of the related document report.

When a user clicks on Send email, they will get an email dialog to preview before sending the email.

EDIT - SEND EMAIL

ToDeveloper@SBCDynamicserp.com

Cc

Bcc

SubjectCRONUS USA, Inc. - ASMSO066

Attachment NameService Estimate ASMSO066.pdf

Message ContentFrom Email Body Template

Bill-to Customer No. 20000

Service Estimate

Hello Selangorian Ltd.,

Your Service Estimate is attached to this message.

Service Estimate No.	Due Date	Total USD
ASMSO066	March 7, 2024	518.05

Thank you for your business.

Sincerely,
Peter Sadow

CRONUS USA, Inc.
7122 South Ashford Street

OK

Cancel

Sample of the received email with attachment.

CRONUS USA, Inc. - ASMSO066

BC

Business Central Developer

To Business Central Developer

Service Estimate ASMSO066.pdf

214 KB

Bill-to Customer No. 20000

Service Estimate

Hello Selangorian Ltd.,

Your Service Estimate is attached to this message.

Service Estimate No.	Due Date	Total USD
ASMSO066	March 7, 2024	518.05

Thank you for your business.

Sincerely,
Peter Sadow

CRONUS USA, Inc.
7122 South Ashford Street
Westminster
Atlanta, GA 31772
USA
Phone No. +1 425 555 0100

Reply

20 Posted Documents

Summary of the posted documents.

POSTED ASM DOCUMENTS							
POSTED SALES INVOICES 13 >	POSTED SALE... MEMOS 2 >	POSTED SERVI... INVOICES 25 >	POSTED SERVI... MEMOS 25 >	POSTED SERVI... SHIPMENTS 13 >	POSTED SERVI... RECEIPTS 2 >	POSTED SERVI... SHIPMENTS 25 >	POSTED SERVI... RECEIPTS 25 >

Dynamics 365 Business Central							
CRONUS USA, Inc.		Inventory	Posted Documents				
Posted ASM Sales Invoices		Posted ASM Service Invoices		Posted ASM Sales Shipments		Posted ASM Service Shipments	
Posted ASM Sales Credit Memos		Posted ASM Service Cr. Memos		Posted ASM Sal.Return Receipts		Posted ASM Ser Return Receipts	